



Bleeding Disorders Program

To: Individuals Followed by the Bleeding Disorders Program
Date: 9 January 2013
Subject: Change in Process in Regional Service Coordinator (RSC) presence at BDP Clinics

CLINIC HOURS:
Monday – Friday
8:00 a.m. – 4:00 p.m.
(519) 685-8500 extension 53582

CLINIC FAX:
(519) 685-8543

We would like to bring you up to date on changes with the Bleeding Disorders Program adult and pediatric clinics at London Health Sciences Centre.

AFTER HOURS:
CONTACT
HEMATOLOGIST
ON CALL BY
PAGING:

In the past when attending the adult or pediatric assessment clinics you have had the opportunity to meet with a representative of Hemophilia Ontario – South Western Ontario Region. It has come to our attention that the presence of an individual not employed by the hospital in the clinic setting does not adhere to the principles of the Patient Health Information Protection Act (PHIPA) that protects personal information, including health information in Ontario. Therefore, Terri Lee will not be available at the time of your appointment in the clinic setting.

PEDIATRIC
(519) 685-8500
Ask for Pediatric
Hematologist on Call

ADULT
(519) 685-8500
Ask for Adult
Hematologist on Call

We are actively working with management of London Health Sciences Centre and Hemophilia Ontario to develop a “Service Partnership Agreement” in order to reinstate the participation of the Regional Services Coordinator during your clinic visits. We believe that this will be unique in Ontario and Canada but reflects the importance we place on the services, information and support of Hemophilia Ontario – South Western Ontario Region and the Canadian Hemophilia Society offered to those that attend the Bleeding Disorders Program clinic.

Ian Chin-Yee, MD, FRCPC
Medical Director, Adults

Lawrence Jardine, MD, FRCPC
Medical Director, Pediatrics

Leonard Minuk, MD, FRCPC
Medical Director, Adults

Lori Laudenbach, RN, MScN
Advanced Practice Nurse

Until this agreement is reached there will not be a representative of Hemophilia Ontario available at the clinic. We realize this may be an inconvenience.

Please contact South Western Ontario Region, Hemophilia Ontario at 186 King Street, Suite 30, London, Ontario, N6A 1C7, telephone 519-432-2365, fax 888-958-0307, or email swor@hemophilia.on.ca.

Sheila Schembri
Administrative Assistant

Mary Jane Steele, PT, BSc
Physiotherapist

Please do not hesitate to contact us if you have any concerns or questions.

Cindy Milne-Wren, MSW, RSW
Social Work, Pediatrics

Sincerely,

Connie Shrubsole, MSW, RSW
Social Work, Adults

Lori Laudenbach, RN, MScN
Advanced Practice Nurse
On behalf of the
Bleeding Disorders Program

WEBSITE ADDRESS:
www.lhsc.on.ca/About_Us/Bleeding_Disorders