

Sample letter of support

President's Office
London Health Sciences Centre,
Room C3-124 VH
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London, ON N6A 5W9

Date

Re: LHSC President's Award Nomination – Brittany Brick Leadership

I didn't need a second thought before deciding to nominate Brittany Brick for a President's Award for Leadership. Brittany is a manager in the pharmacy department.

Inspires confidence, enthusiasm and buy-in from others

Brittany is a great leader at LHSC. She is diligent about seeking out and taking into account feedback from staff in the department. Her interest in everyone's roles and daily work inspire staff to trust in the leadership of the department and to feel enthusiastic about the work the department accomplishes. She is open to hearing about issues that arise and encourages staff to suggest solutions that will have positive results for all involved.

Actively nurtures growth and development of others

Brittany loves to encourage team members to work to their potential and strengthen skills in order to develop in a specific role and within the department. I was interested in learning more about a leadership position within the department and Brittany mentored me through the process.

Is respected by peers for leading or growing a change initiative

A few processes in our department were causing slower times, so Brittany investigated the situation and with the help of frontline staff as well as her peers in other departments came up with a solution by creating a new way of transmitting information about patient information. Other department leaders who hadn't noticed the slowdown yet were hesitant to make changes, but Brittany showed them how their department would eventually be affected and why the new system would benefit everyone.

Achieves results that improve the organization

Thanks to the new process mentioned above and Brittany's ability to listen to the employees in her department, our performance results have gone up since last quarter. She also made key contacts in related departments which enables her to reach out to increase productivity for all areas. The department runs a safe, high-quality service due to her strength as a leader.

Motivates and enables people towards a vision

Brittany's open-door policy makes the staff in her department feel like they are heard, and can make suggestions which will be considered. Through the developments that Brittany has introduced to the department, all our staff know what is expected of them and related department leaders know our direction.

Brittany has shown her leadership skills through innovating for the department, inspiring employees and peers, respecting all her colleagues and sharing her clear direction for the future. I love working for and with Brittany!

Sincerely,
Nominator