

Posting Number: 39932



London Health Sciences Centre

Business System Analyst – Regular Full-Time Information Technology Services – DI/PACS

London Health Sciences Centre (LHSC) and St. Joseph's Healthcare, London (St. Joseph's) have a shared IT infrastructure and a common Patient Care Applications. Information Technology Services also delivers services to a large number of hospitals in Southwestern Ontario, providing shared IT infrastructure, on-going support, and continuous improvement initiatives.

The Business Systems Analyst is a senior position providing leadership and direction in key aspects of project management and business department functional support. This includes systems analysis, workflow analysis, project leadership and work team leadership skills for the implementation and support of computer applications in the hospital. This role supports London Health Sciences Centre as part of the PACS-DI team.

The Business Systems Analyst leads projects through the various phases of the information systems life cycle; business needs analysis, market assessment, implementation, process re-design, and ongoing support. This position is responsible for planning new initiatives as well as ongoing implementation of projects and will provide analysis skills to define problems, develop alternatives, assess impacts and lead the delivery of the recommended solutions.

Rate of Pay: \$36.300/hour to \$45.378/hour
Hours of Work: 37.5 hours per week

QUALIFICATIONS:

- Successful completion of a three (3) year Community College Diploma in Computer Science or related field; University degree in Computer Science or related field preferred
- Graduate of a Project Management Program is preferred
- Minimum five (5) years recent, related experience in an Information Technology or healthcare field
- Demonstrated facilitation skills including consensus building
- Demonstrated knowledge of local and regional health care systems
- Demonstrated understanding of PACS and RIS clinical applications preferred
- Demonstrated experience developing and implementing process re-design
- Experience with established clinical application systems and clinical processes
- Understanding of technology and how it can be applied to support clinical departments
- Demonstrated ability to research and assimilate a large quantity of diverse information
- Demonstrated strong ability to apply analytical skills to problem identification, understanding, and mapping solutions
- Ability to work with leadership at all levels to implement both strategic and operational change
- Excellent customer service and organizational skills
- Demonstrated advanced ability to work effectively as a team member
- Superior listening, documentation, presentation, and communication skills (both verbal and written)
- Ability to work effectively under minimal supervision and provide direction to others
- Demonstrated ability to be flexible, adaptable, and open to change
- Demonstrated ability to prioritize multiple competing priorities & changing demands that require attention to detail
- Valid Ontario driver's license and must be able to meet the requirements of the Corporate Expense Policy for travel
- Demonstrated knowledge of and commitment to the principles of patient and family centred care
- Demonstrated ability to attend work on a regular basis
- Demonstrated knowledge of patient privacy and confidentiality

We foster a culture of patient and staff safety whereby all employees are guided by LHSC's Mission, Vision, Values and Code of Conduct.

London Health Sciences Centre is committed to providing a safe, healthy and inclusive work environment that inspires respect. LHSC encourages applications from persons with disabilities and we are committed to providing accommodations upon request.

Your interest in this opportunity is appreciated. Only those applicants selected for an interview will be contacted. Successful candidates, as a condition of job offer, would be required to provide a satisfactory vulnerable sector police check (original document) completed in the last 4 months.

Your interest in this opportunity is appreciated. Only those applicants selected for an interview will be contacted. In order to be considered for this position, please submit a detailed resume, quoting posting #39932 to:

Katie Mennill, Recruitment Advisor
Fax Number: 519 663-3889
Email: Katie.Mennill@lhsc.on.ca