

**Posting Number: 37471**

**Post: June 25, 2013**

**Remove: July 12, 2013**

**Management**



**London Health Sciences Centre**

## **Manager – Full-time Southwest Ontario (SWO) Regional Base Hospital Program Patient Centred Care**

The Southwest Ontario (SWO) Regional Base Hospital Program is a preeminent base hospital program in Canada. The program provides certification, continuing education, quality assurance and medical direction to over 1200 paramedics employed by 11 EMS agencies. We are improving health care through technological innovation, robust evidence and best practice based processes in education, professional standards, performance improvement and medical direction.

Reporting to the Director, Emergency Care, Regional Base Hospital & External Partnerships, the Manager, SWO Regional Base Hospital Program is responsible for managing and leading the Regional Base Hospital Program. The role is accountable to ensure the delivery of quality services, medical direction, and advice to ambulance-based pre-hospital emergency health care providers (Paramedics) in Southwestern Ontario. The Manager represents London Health Sciences Centre and Southwestern Ontario on a provincial level.

The Manager is responsible to ensure the medical direction provided by the Regional Medical Director is followed and implemented from a legal, educational, and medically appropriate view to support pre-hospital emergency health care services.

This is a unique career-building opportunity to showcase your strengths and talents. We want to hear from those who have prepared themselves for responsibility in leading this portfolio in their next role! To be successful in this role, applicants who possess the following critical competencies and qualifications are encouraged to apply.

### **Critical Management Competencies:**

- Strategic Orientation
- Holding Self & Others Accountable
- Visionary Leadership
- Leadership Presence

### **Other Management Competencies:**

- Interpersonal Sensitivity
- Service, Quality & Safety Orientation
- Impact and Influence
- Developing Others
- Business Acumen
- Results Orientation

### **Qualifications:**

- Successful completion of a Bachelors Degree in a healthcare profession or Business Administration required; Masters Degree preferred
- Minimum five (5) years experience in progressively more responsible leadership roles in a healthcare environment (academic acute care hospital preferred)
- Familiarity with Emergency Medical Services (EMS) system design, current trends, and legislation relevant to the delivery of pre-hospital care and emergency health services
- Demonstrated ability to plan, develop and manage operational budgets
- Proficient with computer systems such as email, MS Word, MS Excel and MS PowerPoint
- Demonstrated behaviours supporting the Core Values of Respect, Trust and Collaboration
- Demonstrated knowledge of and commitment to patient and staff safety
- Demonstrated project management experience including planning, implementation & coordination experience involving multiple stakeholders
- Demonstrated ability to effectively and efficiently manage human and fiscal resources; progressive budget planning and management experience required as well as knowledge of hospital operations preferred
- Excellent interpersonal skills with the ability to build partnerships and generate consensus
- Excellent and effective abilities in both oral and written communication skills, including strong negotiation and conflict resolution skills
- Highly developed organizational skills with a track record of achieving results
- Innovative critical thinking skills with the ability to analyze and problem solve
- Demonstrated experience with organizational change and quality improvement initiatives
- Excellent decision-making, strategic planning experience and evaluation skills
- Recognition, understanding and demonstrated Emotional Intelligence (EI), particularly emotional self-awareness, assertiveness, optimism, stress tolerance and empathy in a variety of situations
- Demonstrated ability to effectively work with diversity, appreciating that different opinions, backgrounds and characteristics can bring richness to the challenge at hand
- Demonstrated ability to attend work on a regular basis

We foster a culture of patient and staff safety whereby all employees are guided by LHSC's Mission, Vision, Values and Code of Conduct. If interested in this leadership opportunity, please prepare your submission and forward to Julie Webster-Rogers no later than July 12, 2013.

### **Submission Requirements: (submit electronically by deadline date)**

- Cover Letter, Resume and Listing of Education, Credentials & Certifications
- Written summary identifying how you demonstrate LHSC's Core Values (less than 150 words)

Julie Webster-Rogers, Management Recruitment Consultant  
LHSC Human Resources

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