

Glossary of Acronyms and Other Lingo

Many workplaces have acronyms and other terminology unique to them and other like organizations. Although many of these terms have become part our everyday speech, we don't always know exactly what they stand for. Here are some of the more common acronyms / terminology, along with their definitions as they are used within our environment.

*Denotes more than one meaning

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
	Change Management	Change management is the process during which the changes of a system are implemented in a controlled manner by following a pre-defined framework
	Driver*	An aspect of a business that effects a change on another aspect of the business. A driver is most commonly a factor that contributes to the growth of a particular business.
	Greenfield Sites	Hospital sites that do not currently have a PACS / filmless system
	Integrated	the process by which smaller pieces are brought together to form a larger piece
	interRAI	International research group for the RAI
	Longitudinal Health Record	Longitudinal health records are maintained typically in paper form and contain information provided by the practitioner, and by external sources such as labs, specialists and hospitals.
	PeopleSoft	human resource management system (now part of Oracle)
	PowerChart	Cerner PowerChart® is the solution that provides rapid access to the most relevant information, in turn enabling for more efficient decision-making. It is designed to create a single, integrated, multi-dimensional electronic patient record (EPR) that accommodates different roles and locations whenever and wherever it is needed

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
	Process Management	is the application of knowledge, skills, tools, techniques and systems to define, visualize, measure, control, report and improve processes with the goal to meet customer requirements profitably
	Staff	For brevity, the term staff refers to staff members, physicians, midwives, dentists and in some cases volunteers.
	Stakeholder	Any person, group, or organization that can place a claim on an organization's attention, resources or output or that is affected by that output.
	Strategic Plan	A disciplined effort to produce fundamental decisions and actions that shape and guide what an organization is, what it does, and why it does it. The IM Portfolio Strategic Plan is a business unit plan that aligns with that of the London Hospitals
	SurgiNet	is one of the most well-known e-mail mailing list for General Surgeons that serves as a forum for academic and clinical discussions and knowledge sharing specific to the specialty of General Surgery.
	Telemedicine	includes all types of physical and psychological measurements that do not require a patient to travel to a specialist. When this service works, patients need to travel less to a specialist or conversely the specialist has a larger catchment area.
	Wiki	A wiki is a collection of web pages designed to enable anyone who accesses it to contribute or modify content,
	Windsor-Essex Hospitals	Three hospital corporations consisting of 4 hospital sites, Hotel Dieu Grace and Windsor Regional (2 hospital sites - Metropolitan Campus, Western Campus)
	Workbrain	comprehensive solution delivering integrated capabilities for planning, scheduling, time and attendance, absence management and analysis of your workforce operations
ABI	Acquired Brain Injury	is damage to the brain acquired after birth. It usually affects cognitive, physical, emotional, social or independent functioning and can result from traumatic brain injury (i.e. accidents, falls, assaults, etc.) and nontraumatic brain injury (i.e. stroke, brain tumours, infection, poisoning, hypoxia, ischemia or substance abuse).

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
AC*	Acute Care	is necessary treatment of a disease for only a short period of time in which a patient is treated for a brief but severe episode of illness
AC*	Ambulatory Care	is any medical care delivered on an outpatient basis. Many medical conditions do not require hospital admission and can be managed without admission to a hospital
ACAHO	Association of Canadian Academic Healthcare Organizations	www.acao.org
ACE	Alternative to Competitive Employment	
ACHE	American College of Healthcare Executives	
ACMAO	Armenian Canadian Medical Association of Ontario	www.acmao.ca
ACT	Assertive Community Treatment	
ADL	Activities of daily living	are a defined set of activities necessary for normal self-care: the activities of personal hygiene, dressing, eating, transfers/bed mobility, locomotion and bowel and bladder control.
ADT*	Admission/Discharge/Transfer (Meditech)	Component of HIS system that records demographics, patient flow, location and disposition; patient status reports
AFP	Alternate Funding Plan	An AFP provides an alternate approach to funding physician services other than fee-for-service. An AHSC AFP is an agreement between physicians, affiliated hospitals, the university, the Ontario Medical Association and the Ministry of Health and Long-Term Care. The scope of services, deliverables, decision-making, reporting and accountability structure are defined within the agreement.
AGM	Annual General Meeting	is a meeting that official bodies, and associations involving the public (including companies with shareholders), are often required by law (or the constitution, charter etc. governing the body) to hold
AH	Alexander Hospital (Ingersoll)	www.alexandrahospital.on.ca
AHA	American Hospital Association	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
AIS	Assessment & Intelligence Systems	a RAI computer-based education program
AL & ALFs	Assisted Living & Assited Living Facilities	provide supervision or assistance with activities of daily living (ADLs); coordination of services by outside health care providers; and monitoring of resident activities to help to ensure their health, safety, and well-being
ALC	Alternate Level of Care	
ALOS	Average Length of Stay	
AMGH	Alexandra Marine & General Hospital (Goderich)	Single site hospital situated in Goderich, shares administrative and HIS support with Huron Perth Healthcare Alliance
AMOSO	Academic Medical Organization of Southwestern Ontario	AMOSO is the local Governing body for the London AHSC AFP contract (established through a Governance Agreement). It is an unincorporated association with representation from the Clinical Teachers Association(CTA), LHSC, SJHC and UWO.
AOA	All Org Access	"one patient, one record", where clinical information would be shared amongst multiple hospitals ("all org" access)
AP	Accounts Payable	is a file or account that contains money that a person or company owes to suppliers, but has not paid yet (a form of debt).
APT	Appointments, Promotion and Tenure	
AR	Accounts Receivable	is one of a series of accounting transactions dealing with the billing of customers who owe money to a person, company or organization for goods and services that have been provided to the customer
ARC	Andrews Resource Centre (RMHC)	
ARD	Assessment Reference Date	The last day of the observation or look-back period facilities use when filling out the MDS
AROs	Antibiotic Resistant Organisms	
AS	Administrative Services	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
BBP	Balanced Budget Plan	MOHLTC budget submission plans for fiscal 2005-2006
BMD	Bone Mineral Densitometry	Diagnostic equipment that measures the porosity of bone to determine strength of bone tissue
BPC	Business Planning Committee	Committee of LHSC
BTL	Blood Transfusion Laboratory	
C/R	Computed Radiography	Method of capturing digital images from an analogue modality
C3	Connecting the Continuum of Care	
CADT	Clinical and Academic Direction Team	
CAHO	Council of Academic Hospitals of Ontario	
CAMH	Centre for Addiction and Mental Health	
CAPs	Clinical Assessment Protocols	are designed to assist the assessor to interpret systematically all the information recorded on an instrument.
CAR	Canadian Association of Radiologists	Professional Association
CAS	Casual (Employee Status)	
CAW	Canadian Auto Workers Union	
CBS	Canadian Blood Services (Private Lab)	
CBT	Cognitive Behaviour Therapy	
CBU	Clinical Business Unit	
CCAA	Canadian Centre for Activity & Aging	
CCAC	Community Care Access Centre	Connectors to home care, long-term care destinations, and other services in your community. Funded and legislated by the Ontario Ministry of Health and Long-Term Care.

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
CCC	Complex Continuing Care	hospital-based care beds in Ontario
CCHSA	Canadian Council on Health Services Accreditation	
CCHSE	Canadian College of Health Services Executives	www.cchse.org
CCIS	Critical Care Information System	is a real-time performance measurement system that supports resource utilization management for critical care units and Critical Care Response Teams
CCN	Cardiac Care Network (WTIS)	
CCO	Cancer Care Ontario	
CCRS	Continuing Care Reporting System	contains demographic, administrative and clinical data for residents in facility-based continuing care in Canada.
CCS	Critical Care Strategy	The overarching objective of the strategy is to improve access, improve quality and enhance the overall health system by addressing the policy, funding, and operational issues that contribute to wait times for critical care across the system
CCT	Core Clinical Team	
CDI	Co-operative for Diagnostic Imaging (now RSS)	
CDP	Concurrent Disorders Program	
CEO	Chief Executive Officer	is one of the highest-ranking corporate officers (executives) or administrators in charge of total management.
CHA*	Canadian Hospital Association	
CHA*	Community Health Assessment	is a dynamic, ongoing process undertaken to identify the strengths and needs of the community, to enable the community-wide establishment of health priorities and to facilitate action that will improve community health and quality of life.
CHAC	Catholic Health Association of Canada	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
CHAO	Catholic Health Association of Ontario	
CHEO	Children's Hospital of Eastern Ontario	www.cheo.on.ca
CHESS	Changes in Health, End-Stage Disease and Signs and Symptoms	a RAI outcome scale
CHF	Children's Health Foundation (LHSC)	www.childhealth.ca
CHI	Canada Health Infoway	Private consortium commissioned by the Federal Government to facilitate the creation of the pan Canadian electronic health record
CHIMA	Canadian Health Information Management Association	
CHIS	Consolidated Health Information Services	an incorporated not-for-profit organization, provides IT services to member hospitals and is the project management office for the Erie St. Clair LHIN.
CHN	Children's Health Network	the Child Health Network for the Greater Toronto Area (CHN) is a unique collaboration of hospital and community providers committed to establishing a more coordinated system of health care delivery for mothers, newborns, children and youth
CHWO	Children's Hospital of Western Ontario	now Children's Hospital - www.lhsc.on.ca/About_Us/Childrens_Hospital/
CIHI	Canadian Institute of Health Information	provides timely, accurate and comparable information. Our data and reports inform health policies, support the effective delivery of health services and raise awareness among Canadians of the factors that contribute to good health
CIHR	Canadian Institutes for Health Research	
CJRR	Canadian Joint Replacement Registry	captures information on hip and knee joint replacements performed in Canada and follows joint replacement patients over time.
CKHA	Chatham Kent Health Alliance	A hospital alliance consisting of 2 hospital sites and corporations - one in Chatham and one in Wallaceburg
CMA	Canadian Medical Association	www.cma.ca

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
CME	continuing medical education	
CMG	Case Mix Group	
CMHA	Canadian Mental Health Association	
CMIRPS	Canadian Medication Incident Reporting and Prevention System	A new information system that captures data related to medication incidents in Canada
CMLTO	College of Medical Laboratory Technologists of Ontario	
CMPA	Canadian Medical Protective Association	
CN	Clinical Nutrition	
CNA	Canadian Nursing Association	
CNO*	Chief Nursing Officer	is the senior nursing management position in an organization. They typically report to the CEO or COO. [1] A CNO may oversee hundreds or even thousands of employees
CNO*	College of Nurses of Ontario	www.cno.org
CNS*	Clinical Neurological Sciences - OR - Central Nervous System	
CNS*	Clinical Nurse Specialist	
CO	Contracted Out	
COACH	Canada's Health Informatics Association	
COFM	Council of Ontario Faculties of Medicine	
COM	Community and Social Services	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
COO	Chief Operations Officer	is a corporate officer responsible for managing the day-to-day activities of the corporation and for operations management (OM). The COO is one of the highest-ranking members of an organization's senior management, monitoring the daily operations of the company and reporting to the board of directors and the top executive officer, usually the chief executive officer (CEO).
COPE	Canadian Office & Professional Employees (Union for clerical staff)	
CORE	Choice and Opportunities in Rehabilitation and Education	
CORR	Canadian Organ Replacement Register	records information on the level of activity and outcomes of vital organ transplantation and renal dialysis activities in Canada.
CPht	certified pharmacy technician	
CPI*	Central Patient Index	
CPI*	Consistent Presentation of Images	Specifies transactions that maintain the consistency of presentation of grayscale images and their presentation state information
CPP	Canada Pension Plan	
CPRI	Child and Parent Resource Institute	provide services to children and youth with complex mental health and/or developmental challenges
CPS	Cognitive Performance Scale	a RAI outcome scale
CPSO	College of Physicians & Surgeons of Ontario	www.cpso.on.ca
CQI	continuous quality improvement	
CRO	Clinical Roll Out	
CSMLS	Canadian Society of Medical Laboratory Science	
CSS	Clinical Support Services	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
CSTAR	Candian Surgical Technologies & Advanced Robotics	
CT	Computed Tomography	Digital x-rays in layers
CTAS	Canadian Triage & Acuity Scale	
CVA	Chart Visit Association	
CWCC	Citywide Credentials Committee	
CWSP	City-wide Scope Project	
DA	Doubtful Accounts	
DAD	Discharge Abstract Database	contains demographic, administrative and clinical data for hospital discharges (inpatient acute, chronic, rehabilitation) and day surgeries in Canada.
DAIR	Daily Access Indicator Report	
DBM	Developmental Behaviour Management	
DBT	dialectic behaviour therapy	
dDoS	distributed Denial of Service	
DI	Diagnostic Imaging	Department that creates pictoral files and/or film for the patient record
DICOM	Digital Imaging and Communications in Medicine	A standard for distributing and viewing any kind of medical image regardless of the origin
DIN	Drug Identification Number	is a computer-generated eight digit number assigned by Health Canada to a drug product prior to being marketed in Canada
DI-r	Digital Imaging Repository	
DISC	Digital Imaging Steering Committee	
DLT	discharge liaison team	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
DPV	Drug Profile Viewer (Systems)	Hospital Emergency Departments will be provided with electronic access to the drug claims history of patients who receive benefits through the Ontario Drug Benefit Program and the Trillium Drug Program. This will help health care providers to quickly identify and prevent harmful drug reactions, and provide more informed emergency care
DQ	Data Quality	refers to the degree of excellence exhibited by the data in relation to the portrayal of the actual phenomena
DR*	Direct (Digital) Radiography	Method of capturing digital images directly into a computer system
DR*	Disaster Recovery	
DS	Departmental Sundry	
DST	Daylight-saving time	
DTC	Direct to Consumer	usually refers to the marketing of pharmaceutical products but can apply in other areas as well. This form of advertising is directed toward patients, rather than healthcare professionals.
EAF	Employee Action Form	
EAP	Employee Assistance Program (Employee Benefit)	
eCHN	Electronic Child Health Network	A non-profit organization dedicated sharing child health care information among parents, children and health care providers in Ontario
ED	Emergency Department	is a hospital or primary care department that provides initial treatment to patients with a broad spectrum of illnesses and injuries, some of which may be life-threatening and requiring immediate attention.
EDRS	Emergency Department Reporting System	
eDSS	Electronic Data Submission Services	CIHI electronic data submission program
EDU	Education	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
EFT	Electronic Fund Transfer	refers to the computer-based systems used to perform financial transactions electronically
e-Health	electronic Health	(Ontario) is a new organization that will play the leading role in harnessing information technology and innovation to improve patient care, safety and access in support of the government's health strategy.
eHIM	Electronic Health Information Management	
eHO	eHealth Ontario	Portal for documents etc. controlled by SSHA
EHR	Electronic Health Record	A means of storing patient demographics and clinical information in a computerized format, enables easy communication of patient data between different healthcare professionals (GPs, specialists, care team, pharmacy)
EHT	Employer Health Tax	
ELT	Executive Leadership Team	
eMar	Electronic Medication Administration Record	it is a point-of-care process utilizing bar code reading technology to monitor the bedside administration of medications
EMPI	Enterprise Master Patient Index	Reconciles patient information that is distributed across multiple sources. Also called Client Registry.
EMR	Electronic Medical Record	Used interchangeably with the electronic health record
EMV	Expected Monetary Value	Probability x Impact = EMV
ENITS	Emergency Neurosurgery Image Transfer System	
EOC	executive on call	
EPR	Electronic Patient Record	A means of storing patient demographics and clinical information in a computerized format, enables easy communication of patient data between different healthcare professionals (GPs, specialists, care team, pharmacy)
EPRR	External Peer Review Report	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
ER	Emergency Room	is a hospital or primary care department that provides initial treatment to patients with a broad spectrum of illnesses and injuries, some of which may be life-threatening and requiring immediate attention.
ERP	Employee / Employer Remittances Payable	
EVAR	Endovascular Aneurysm Repair	
EVP	Executive Vice President	
FAC	Fiscal Advisory Committee	
FAN	Fetal Alert Network	A network of six membersite hospitals across Ontario that provides clinical care to pregnant women diagnosed with a fetal anomaly
FAU	forensic assessment unit	
FC	Functional Centre	
FCHS	Four Counties Health Services	Part of the MHA
FCR	First Call Response	
FMC	Family Medical (and Dental) Centre	
FNS	Food & Nutrition Services	
FoMD	Faculty of Medicine and Dentistry	
FRU	forensic rehabilitation unit	
FTE*	Full Time Employee	In general, one who works for 35 hours or more (usually 40) in a work-week.
FTE*	Full-time equivalent	is a way to measure a worker's involvement in a project, or a student's enrolment at an educational institution. An FTE of 1.0 means that the person is equivalent to a full-time worker, while an FTE of 0.5 signals that the worker is only half-time.

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
FTU	forensic treatment unit	
G/L	General Ledger	is the main accounting record of a business which uses double-entry bookkeeping. It will usually include accounts for such items as current assets, fixed assets, liabilities, revenue and expense items, gains and losses
GAAP	Generally Accepted Accounting Principles	
GBHS	Grey Bruce Health Services	Hospital corporation consisting of 7 hospital sites in Tobermory, Lion's Head, Wiarton, Southampton, Owen Sound, Meaford and Markdale
GBIN	Grey Bruce Imaging Network	Collaboration of the 3 hospital corporations in Grey & Bruce counties to standardize IT and DI imaging systems
GD	Gamma-Dynacare (Private Lab)	
GDP	General Dental Practitioner	perform restorative, prosthetic, endodontic therapy, periodontal therapy, and exodontia, as well as performing examinations
GEMS	General Electric Medical Systems	
GIM	General Internal Medicine	
GPs	General Practitioners	is a medical practitioner who provides primary care and specializes in family medicine. A general practitioner treats acute and chronic illnesses and provides preventive care and health education for all ages and both sexes. They have particular skills in treating people with multiple health issues and comorbidities
GRE	Government Reporting Entity	
GST	Goods & Services Tax	
HAA	Hospital Accountability Agreement	The Agreement is a tool to help clarify expectations, facilitate the assessment of performance and improve Ministry as well as hospital processes and policies
HAPS*	Hospital Accountability Planning Submission	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
HAPS*	Hospital Annual Planning Submission	to enable planning over a longer horizon, and as the basis for HAA negotiations and quarterly reporting
HC	Home Care	the term home care is used to distinguish non-medical care or custodial care, which is care that is provided by persons who are not nurses, doctors, or other licensed medical personnel, whereas the term home health care, refers to care that is provided by licensed personnel.
HCC	Home and Continuing Care	a program area with CIHI
HCM	Health Care Management	apply systems, science, incentives, and information to improve medical practice and assist consumers and their support system to become engaged in a collaborative process designed to manage medical/social/mental health conditions more effectively. The goal of care management is to achieve an optimal level of wellness and improve coordination of care while providing cost effective, non-duplicative services.
HCN	Health Card Numbers (WTIS)	
HCRS	Home Care Reporting System	captures data from various types of organizations that are responsible for providing publicly funded home care services. Data submissions to HCRS may flow from provincial or territorial ministries of health or from regional organizations.
HCV	Health Card Validation	
HDH	Hanover and District Hospital	Single site hospital located in Hanover. A member of the GBIN
HDIRS	Health Diagnostic Imaging Repository Services	eHO Initiative of MOHLTC
HERS	Hospital Employee Relations Services (OHA)	
HIC	Health Information Custodian	
HICL	Hospitals In-Common Laboratory Inc. (Private Lab)	
HIM	Health Information Management	
HIN	Health Information Network	Collection of patient focused groups that share information

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
HINP	Health Information Network Provider	
HIPA	Health Information Protection Act	HIPA legislates privacy protection rights of individuals and obligations of trustees in the health system.
HIS	Hospital Information System or Health Information Services	Computerized system to store patient clinical information
HL7	Health Level 7	A set of application interface standards
HMDB	Hospital Morbidity Database	contains a count of cases separated (discharge or death) from a hospital, by primary diagnoses, for all provinces and territories.
HMHDB	Hospital Mental Health Database	contains demographic and medical diagnosis information for inpatient hospital stays for mental health disorders in Canada.
HMMS	Healthcare Materials Management System	provide integrated Purchasing, Accounts Payable and Inventory Management Services on a regional basis.
HOBIC	Health Outcomes for Better Information and Care	initiative of MOHLTC
HOCC	Hospital on Call Coverage	
HOODIP	Hospitals of Ontario Disability Insurance Plan	
HOOPP	Hospitals of Ontario Pension Plan	www.hoopp.com
HPHA	Huron Perth Healthcare Alliance	Hospital alliance consisting of 4 hospital corporations and 4 sites located in Clinton, Seaforth, St. Mary's, and Stratford
HR	Human Resources	
HRC	Human Resource Consultant	
HRDC	Human Resources Development Canada	
HRIT	Health Restructuring Implementation Team	
HRSDC	Human Resources and Skills Development Canada (Summer Employment Initiative)	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
H-SAA	Hospital Service Accountability Agreement	Agreement between the hospitals and their perspective LHIN
HSB	Health Services Building	LHSC building located at SSH
HSC	Homes for Special Care	
HSMR	Hospital Standardized Mortality Ratio	
HSPP	Hospital Strategic Planning Partnership	
HSRC	Health Services Restructuring Commission	
HULC	Hand & Upper Limb Centre	
HVAC	Heating Ventilation Air Conditioning	sometimes referred to as climate control and is particularly important in the design of medium to large industrial and office buildings, where humidity and temperature must all be closely regulated while maintaining safe and healthy conditions within.
IAHS	Integrated Academic Health System	
IATA	International Air Transport Association	
IBPA	Integrated Base Population Adjustment	
ICES	Institute of Clinical Evaluative Sciences	ICES has played a key role in providing unique scientific insights to help policymakers, managers, planners, practitioners and other researchers shape the future direction of the Ontario health care system
ICL	Integrated Content Library	LHSC internal repository for documents
ICP	Infection Control Practitioners	
IHE	Integrated Healthcare Enterprise (or Integrating the Healthcare Enterprise)	An initiative by healthcare professionals and industry to improve the way computer systems in healthcare share information.

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
IHLP	InterHospital Laboratory Partnership	IHLP consists of our 4 HPHA Labs (Clinton, Seaforth, St. Marys and Stratford Sites) as well as South Huron Hospital (Exeter), Alexandra Marine & General Hospital (Goderich), Listowel Wingham Hospitals Alliance, Hanover & District Hospital and North Wellington Healthcare Corporation (Mt. Forest and Palmerston Sites).
ILT	Image Leadership Team	
IM	Information Management	is the collection and management of information from one or more sources and the distribution of that information to one or more audiences.
IMG	international medical graduate	
IP	In Patient	
IPC	Information Privacy Commissioner of Ontario	
IR	Interventional Radiology	
ISAN	Integrated Strategic Alliances & Networks	An integrated program of London Health Sciences Centre & St. Joseph's Health Care, London - work to build partnerships and capacity for tomorrow's health care by leading, facilitating and supporting specific projects and initiatives.
ISDM	Immunosuppressive Drug Monitoring (Lab)	
ISO	Information Security Officer	
IT	Information Technology	"the study, design, development, implementation, support or management of computer-based information systems, particularly software applications and computer hardware." [1] IT deals with the use of electronic computers and computer software to convert, store, protect, process, transmit, and securely retrieve information.
ITC	Input Tax Credit	
ITIL	Information Technology Infrastructure Library	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
ITST	Information Technology Strategic Team	
ITTT	Information Technology Task Team (Regional folks)	
IVP	Integrated Vice President	
JFS	Job Fact Sheet	
JHSC	Joint Health and Safety Committee (LHSC/SJHC)	
JLC	Joint Liaison Committee	
JMHRC	Joint Medical Human Resources Committee	
JOHSC	Joint Occupational Health and Safety Committee	
JPPC	Joint Policy and Planning Committee	www.jppc.org
JSLT	Joint Senior Leadership Team	
JVC	Joint Venture Committee	
KIN	Key Image Note	Specifies a transaction that enables a user to flag as significant one or more images in a study by referencing them in a note linked to the study.
KIS/KIA	Keep it Simple, Keep it Affordable	
KM	Knowledge Management	comprises a range of practices used in an organisation to identify, create, represent, distribute and enable adoption of insights and experiences. Such insights and experiences comprise knowledge, either embodied in individuals or embedded in organisational processes or practice
LARG*net	London and region global network	
LHIN	Local Health Integration Networks	Primary mandate is to plan, coordinate, integrate, manage and fund health care at the local level within the defined geographical area

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
LHSC	London Health Sciences Centre	one of Canada's largest acute-care teaching hospitals, is dedicated to excellence in patient care, teaching and research
LHSF	London Health Sciences Foundation	www.lhsf.on.ca
LIS	Laboratory Information System	is a class of software that receives, processes, and stores information generated by medical laboratory processes
LLSG	London Laboratory Services Group	
LOINC®	Logistical Observation Identifiers Names and Codes	
LRA	Local Registration Authority (WTIS)	
LRCP	London Regional Cancer Program	
LRI	Lawson (Health) Research Institute	
LT	Long Term	
LTC	Long-Term Care	is a variety of services which help meet both the medical and non-medical need of people with a chronic illness or disability who cannot care for themselves for long periods of time
LTD	Long-Term Disability	
LTIG	Laboratory Test Information Guide	
LWHA	Listowel and Wingham Hospital's Alliance	Hospital corporation consisting of 2 hospital sites in Listowel and Wingham
M1	Milestone 1	
M2	Milestone 2	
M2P2	Milestone 2 Phase 2	
MAC	Medical Advisory Committee	
MBS	Management Board Secretariat	www.gov.on.ca/mgs

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
MD	Medical Personnel	
MDS	Minimum Data Set	process for clinical assessment of all residents in nursing homes. This process provides a comprehensive assessment of each resident's functional capabilities and helps nursing home staff identify health problems.
MHA	Middlesex Health Alliance	Middlesex Hospital Alliance is an alliance between Four Counties Health Services (Newbury, ON) and Strathroy Middlesex General Hospital (Strathroy, ON).
MHAPs	Mental Health Assessment Protocols	help identify social, medical and psychological problems and form the basis for individualized care planning. There are 28 problem-oriented MHAPs intended for use by front-line service providers.
MHCEP	Mental Health Consultation & Evaluation in Primary Care	
MHITF	Mental Health Implementation Task Force	
MIS	Management Information System	<a href="http://www.health.gov.on.ca/transformation/information/informati
on_mn.html">http://www.health.gov.on.ca/transformation/information/informati on_mn.html
MKS	Marketed Services	
MLT*	Medical Laboratory Technician	is a healthcare professional who performs chemical, hematological, immunologic, microscopic, and bacteriological diagnostic analyses on body fluids such as blood, urine, sputum, stool, cerebrospinal fluid (CSF), peritoneal fluid, pericardial fluid, and synovial fluid, as well as other specimens. Medical technologists work in clinical laboratories at hospitals, doctor's offices, reference labs, and biotechnology labs.
MLT*	Medical Laboratory Technologist	
MNCYN	Maternal Newborn Child and Youth Network	This Network brings together the former Southwestern Ontario Perinatal Partnership (SWOPP), the Perinatal Outreach Program and the Southwestern Regional Paediatric network
MoF	Ministry of Finance	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
MOHLTC	Ministry of Health and Long Term Care	he ministry is responsible for administering the health care system and providing services to the Ontario public
MOS	Management and Operational Support	
MOTS	Multi-Organ Transplant Services	www.lhsc.on.ca/About_Us/MOTP
MOU	Memorandum of Understanding	An agreement between hospital partnerships within the SWO region
MRI	Magnetic Resonance Imaging	is primarily a medical imaging technique most commonly used in radiology to visualize the internal structure and function of the body. MRI provides much greater contrast between the different soft tissues of the body than computed tomography (CT) does, making it especially useful in neurological (brain), musculoskeletal, cardiovascular, and oncological (cancer) imaging
MRN	Medical Record Number	
MRP*	Medical Record Publishing	
MRP*	Most Responsible Person (Physician)	is the physician who has final responsibility and is accountable for the medical care of a patient.
MSDS	Material Safety Data Sheets (related to WHMIS)	
MSS	Maternal Serum Screening (Lab)	
MTD	medical trainee data	
MUV	Marked Up Version (letters, minutes etc..)	
NACRS	National Ambulatory Care Reporting System	includes data for all hospital-based and community-based ambulatory care: day surgery, outpatient clinics and emergency departments. Currently contains Ontario emergency data only.
NEODIN	North East Ontario Dignostic Imaging Network (*formerly PNOPP)	
NICU	Neonatal Intensive Care Unit	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
NP	Nurse Practitioner	
NP/CNS	nurse practitioner/clinical nurse specialist	
NPDUIS	National Prescription Drug Utilization Information System	A pan-Canadian information system housing information related to Drug Benefit Formularies, drug claims, drug plans and population statistics.
NPPC	Nursing Professional Practice Council (LHSC)	www.lhsc.on.ca/priv/nppc
NR	Nurses' Residence (building at South Street Hospital)	
NRC	Neurobehavioural Rehabilitation Centre at Parkwood Hospital	
NRS	National Rehabilitation Reporting System	A national health information system for adult inpatient rehabilitation services.
NRU	Nursing Reserve Unit	
NSF	Non-Service Recipient Food Services	
NTR	National Trauma Registry	contains demographic, diagnostic and procedural information on all admissions to acute care hospitals in Canada due to injury.
NWLRC	Northwest London Resource Centre (Steph chair of this Community Bd)	
OAG	Ontario Auditor General	
OANHSS	Ontario Association of Non-Profit Homes & Services for Seniors	http://www.oanhss.org/
OCA	Other Current Assets	
OCOTH	Ontario Council of Teaching Hospitals	
ODC	Organizational Development Consultant	
ODR	Ontario Diabetes Registry	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
OECD	OECD Health Database - Canadian Segment	CIHI and Statistics Canada maintain the Canadian segment of the OECD Health Database, which includes information on health care utilization among member countries of the Organization for Economic Co-operation and Development (OECD).
OHA*	Ontario Health Authority	
OHA*	Ontario Hospital Association	advocates on behalf of members for a sustainable system that meets patient care needs; provides leadership through health system research and development, as well as education that serves to help shape the future of health care; and provides services to members that support integration and contribute to the overall quality and efficiency of the health care system
OHRS	Ontario Healthcare Reporting System	
OHS	Occupational Health and Safety	
OHSS	Occupational Health & Safety Services	
OHU	Occupational Health Unit	
OIC	officer-in-charge	
OLA	Ontario Laboratory Accreditation	
OLC	Operational Leadership Council	
OLIS	Ontario Laboratory Information System	A single information system allowing all laboratory test information to be electronically exchanged amongst authorized practitioners and lab service providers in Ontario information to be electronically exchanged amongst authorized practitioners and lab service providers in Ontario information to be electronically exchanged amongst authorized practitioners and lab service providers in Ontario.
OLRB	Ontario Labour Relations Board	www.labour.gov.on.ca
OMA	Ontario Medical Association	
OMHA	Ontario Mental Health Association	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
OMHRS	Ontario Mental Health Reporting System	In addition to giving rise to outcome measures and quality indicators to assist healthcare providers with information for planning and management, the system will also provide evidence-based data for the province to fund mental health care based on patients' assessed needs
ONA	Ontario Nurses' Association	
OP	Out Patient	
OPDPS	Ontario Physicians & Dentists Public Service	
OpNet	Operations Network (SJHC)	Leadership meeting within St. Joseph's that brings Directors, Managers and Coordinators together
OPPS	Ontario Perinatal Surveillance System	A network of clinical, data and planning leaders partnered to collect, analyze and report the outcomes of women and newborns receiving maternal-newborn care in Ontario
OPSEU	Ontario Public Service Employees Union (Union for Labs)	
OPUS	Outpatient Placement and Utilization of Funds Study (LHSC)	
OSAB	Ontario Substance Abuse Bureau	
OSMT	Ontario Society of Medical Technologists	
OT	occupational therapist or occupational therapy	
OTN	Ontario Telemedicine Network	OTN has the capacity to bring health care to virtually any patient, anywhere at anytime. Delivery of healthcare services and education takes place via two-way videoconferencing systems and the latest tele-diagnostic instruments including digital stethoscopes, otoscopes, high-resolution patient examination cameras, endoscopic equipment and digital imaging facilities that transfer data between users in urban, rural and remote sites across the province.
OTR	Ontario Trauma Registry	contains demographic, diagnostic and procedural data on all admissions to acute care hospitals in Ontario due to injury, plus detailed data on major trauma, and data on all deaths in Ontario due to injury.

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
P&S	Privacy & Security	
P_OT	Program Transfer One Time Costs	
P2P	Peer to Peer	
PAC	Post-Acute Care	A range of community-based services based on the person's individually assessed needs, to assist people to recuperate after leaving hospital
PACS	Picture Archiving and Communication System	Stepping stone to the EHR that captures, viewing and storing of digital images
PACT	Program of Assertive Community Treatment (Teams)	
PACU & PACU II	Post Anaesthetic Care Unit	
PAIRO	Professional Association of Interns & Residents of Ontario	www.pairo.org
PAQC	Patient Access for Quality Care	
PC	Palliative Care	is any form of medical care or treatment that concentrates on reducing the severity of disease symptoms, rather than striving to halt, delay, or reverse progression of the disease itself or provide a cure. The goal is to prevent and relieve suffering and to improve quality of life for people facing serious, complex illness.
PCCH	Provincial Council for Children's Health	http://www.pcch.on.ca/
PCCOT	Paediatric Critical Care Outreach Team	
PCF	Patient Care Facilitator?	
PCI	Patient Care Inquiry	A module for accessing clinical patient information
PCOP	Post Construction Operating Plan	
PDC	Perth Drive Complex (LHSC)	5th Floor of parking garage across from University Hospital

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
PDI	Portable Data for Imaging	Enables the reliable interchange of patient records on CD for import, storage, display and printing
PEP	Peoplesoft Enhancement Project	
PF	Pulmonary Function (Lab)	
PGE	postgraduate education	
PGT	Public Guardian and Trustee	
PGY1	post graduate year 1	
PHI	Personal Health Information	
PHIPA	Personal Health Information Protection Act	Provincial privacy legislation
PHL	Public Health Laboratory	(http://www.oahpp.ca/publichealthlaboratories.php) The network of public health laboratories in Ontario is an essential part of Ontario's public health care system.
PIA	Privacy Impact Assessment	
PIPEDA	Personal Information Protection & Electronics Document Act	
PIR	Patient Information Reconciliation	Provides the means to match images acquired for unidentified patients with the patients registration and order history.
PIX	Patient Identifier Cross-Reference	One of two IHE profiles
PLC	Project Leadership Centre	
PM&R	Physical Medicine & Rehabilitation	
PMDU	Paediatric Medical Day Unit	
PML	Patient Matching Logic (a.k.a. PNS)	
PMO	Project Management Office(r)	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
PNOPP	Pan-Northern Ontario PACS Project (*name changed to NEODIN)	
PNS	Patient Normalization Solution (a.k.a. as PML)	
POC*	Point of Contact / Plan of Care / Point of Care	
POCT	Point of Care Testing	
PPL	Professional Practice Leader	
PPM	Project Portfolio Management	
PPPEO	Perinatal Partnership Program of Eastern and Southeastern Ontario	works together with hospitals, health departments, community agencies, academic institutions, private practitioners, and consumers to effectively link perinatal care, education, and research
PPT	Permanent Part-Time	
PSA *	Purchased Service Agreement	
PSA*	Patient/Personal Services Associate	
PST	Provincial Sales Tax	
PT*	physiotherapist or physiotherapy	
PT*	Program Transfer	
PTE	Part Time Equivalent	
QA	Quality Assessment	
QC	Quality Control	
QI	Quality Indicator	A measurement used as a guide to monitor, assess and improve the quality of patient care

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
QMP-LS	Quality Management Program - Laboratory Services	(http://www.qmpls.org/index.html) To promote quality improvement of laboratories and other related services for the public good and the benefit of health professionals.
RAI	Resident Assessment Instrument	intended to facilitate communication and problem-solving among a multi-disciplinary team of caregivers (e.g. nurse, physician, social worker, therapist, dietician) by creating a common 'language' and understanding of the resident
RAI-CMH	Resident Assessment Instrument for Community Mental Health	
RAI-MH	Resident Assessment Instrument for Mental Health	
RAPs	Resident Assessment Protocols	outputs from the RAI-MDS 2.0
RCPSC	Royal College of Physicians and Surgeons of Canada	www.rcpsc.medical.org
RFI	Request for Information	
RFP	Request for Proposal	
RGP	Regional Geriatric Program	
RIS	Radiology Information System	A computerized system to store patient images and clinical information
RISO	Regional Information Security Officer	
RIW	resource intensity weight	
RMHC	Regional Mental Health Care (London and/or St. Thomas)	
RN	registered nurse	
RNAO	Registered Nurses Association of Ontario	
RN-EC	registered nurse extended class	
ROPs	Required Organizational Practices	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
RPC	Resource Planning Committee of the Board	
RPN*	Regional Paediatric Network	Paediatric Stakeholders from across Southwestern Ontario have come together to reinvigorate the Western Ontario Regional Paediatric Network
RPN*	registered practical nurse	
RPP	Regional Psychogeriatric Program	
RRI	Robarts Research Institute	
RSNA	Radiological Society of North America (loc = Illinois)	
RT	respiratory therapist or therapy	
RUG	Regional User Group (Cerner Canadian RUG)	
RUG-III	Resource Utilization Groups, Version III	measuring day-to-day resource use in the long-term care of elderly people (version 3)
RWG	Regional Working Group	
SA	Systems Administrator	
SAA	Service Accountability Agreement	See H-SAA
SAL	Specialized Adult London	
SAM	self administration of medications (same as SMP)	
SARS	sudden acute respiratory syndrome	
SAS	Specialized Adult St. Thomas	
SB	Scholarships and Bursaries	
SBGHC	South Bruce Grey Health Centre	Hospital corporation consisting of 4 hospital sites located in Walkerton, Durham, Chesley, and Kincardine

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
Schulich	Schulich School of Medicine and Dentistry	
SCIPP	system for the classification of inpatient psychiatry	
SDA	Same Day Admissions	
SDM	substitute decision maker	
SGH	Stratford General Hospital	
SGS	Specialized Geriatric Services	
SHHA	South Huron Hospital Association	http://www.shha.on.ca/
SJHC	St. Joseph's Health Care, London	St. Joseph's Health Care, London is made up of several different facilities (http://www.sjhc.london.on.ca/)
SJHCF	St. Joseph's Health Care Foundation	
SLA	Service Level Agreement	is that part of a service contract where the level of service is formally defined. (A schedule to the MOU, which will define the key measures of systems operations essential for client satisfaction.)
SLP	speech language pathology or speech language pathologist	
SLT	Senior Leadership Team	
SMD	Senior Medical Director	
SME	Subject Matter Expert	
SMGH	Strathroy Middlesex General Hospital	see MHA
SMP	self medication program (same as SAM)	
SOP	Standard Operating Procedure	
SOW	Statement of Work	Contractual agreement with the SWO DI project and Infoway

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
SPCC	Specialized Paediatric Coordinating Council	In the Fall of 2008 the Provincial Council for Children's Health (PCCH) began the transition to the Provincial Council for Maternal and Child Health (PCMCH).
SPD	Sterile Processing Department	
SPECT/CT	Single-Photon Emission Computed Tomography / Computed Tomography	
SPIRE	Southwest Physician Office Interface to Regional Electronic Medical Records System	
SPP	Salary Progression Plan	
SPSRC	Specialized Paediatric Services Review Committee	the provincial committee formed to provide advice to the Minister. The SPSRC included representation from the province's five academic health sciences centres (AHSCs) with specialized pediatric programs and the Ministry of Health and Long-Term Care
SR	Service Recipient	
SRHIP	Southwest Region Health Information Partnership	
SSH	South Street Hospital	
SSHA	Smart Systems for Health Agency	Supported by provincial government
SST	Support Systemic Treatment	
STaR	Schizophrenia Treatment and Research	
STD	Short Term Disability	
STEGH	St. Thomas Elgin General Hospital	http://www.stegh.on.ca/
SW	social work or worker	
SWF	Scheduled Workflow	Specifies transactions that maintain the consistency of patient information from registration through ordering, scheduling, imaging acquisition, storage and viewing

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
SWMHITF	Southwest Mental Health Implementation Task Force	
SWO	Southwestern Ontario	Geographic region
SWO DI	South Western Ontario Digital Imaging	creating a shared digital imaging network within South Western Ontario that will create a filmless environment for the capture and use of diagnostic images
SWODIP	Southwestern Ontario Digital Imaging Project	
SWOGAN	Southwestern Ontario Geriatric Assessment Network	
SWOMEN	Southwestern Ontario Medical Education Network	
SWOPP	South Western Ontario Perinatal Partnership	A partnership of perinatal stakeholders from across the southwest region. Our mandate is to provide clinical and administrative leadership and direction to the on-going delivery and development of perinatal services throughout South Western Ontario
SWOT Analysis	Strengths, Weaknesses, Opportunities & Threats	A strategic planning method used to evaluate the Strengths, Weaknesses, Opportunities, and Threats involved in a project or in a business venture. It involves specifying the objective of the business venture or project and identifying the internal and external factors that are favorable and unfavorable to achieving that objective.
SWRHLA	Southwest Regional Hospital Laboratory Alliance	
TADB	Therapeutic Abortions Database	contains basic demographic and medical information related to Canadian patients obtaining therapeutic abortions in Canada and some American states.
TAT	Turnaround Time	
TBA	To Be Announced	
TBD	To Be Determined	
TCU	Transitional Care Unit	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
TDG	Transportation of Dangerous Goods	
TDMH	Tillsonburg & District Memorial Hospital	http://www.tillsonburghospital.on.ca/
TEL	Trace Elements Laboratory	
TGLN	Trillium Gift of Life Network	
TIPS	Technology Infrastructure Implementation Project Team Sustainability	
TLC	Tactical Leadership Council	
TOC	Tissue, Organ & Cell Banking (Lab)	
TOR	Terms of Reference	
TRA	Threat Risk Assessment (deliverable for MoH only, not CHI)	
TRS	therapeutic recreation specialist	
TSA	technical service associate	
TSSWP	Traumatic Stress Service Workplace Program (WSIB program)	
TVCC	Thames Valley Children's Centre	
TVDHC	Thames Valley District Health Council	Disbanded
TVDIN	Thames Valley District Imaging Network	
TVDLLT	Thames Valley District Laboratory Leadership Team	
TVDLS	Thames Valley District Laboratory Services	
TVDRL	Thames Valley District Reference Laboratory	
TVHLIS	Thames Valley Hospitals Laboratory Information System	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
TVHPP	Thames Valley Hospital Planning Partnership	Consists of 8 Thames Valley Hospital corporations,ilt includes the hospitals in the counties of Oxford, Elgin, Middlesex and the City of London.
UAT	User Acceptance Testing (WTIS)	
UC	Unearned Contributions	
UD	Undistributed Accounting Centres	
UGE	undergraduate education	
UH	University Hospital	
UPP	Unit Producing Personnel	
UWO	University of Western Ontario	www.uwo.ca
VAC	Veterans Affairs Canada	www.vac-acc.gc.ca
VH	Victoria Hospital	
WBS	Work Breakdown Structure	in project management and systems engineering, is a tool used to define and group a project's discrete work elements (or tasks) in a way that helps organize and define the total work scope of the project
WGH	Woodstock General Hospital	http://www.wgh.on.ca/
WHMIS	Workplace Hazardous Materials Information System	
WL	Workload	
WMC	Withdrawal Management Centre	
WNV	West Nile Virus	
WOHKN	Western Ontario Health Knowledge Network	
WOTCH	Western Ontario Therapeutic Community Hostel	

<i>Acronym</i>	<i>Meaning</i>	<i>Definition</i>
WRT	With Respect to	
WSIB	Workplace Safety and Insurance Board	www.wsib.on.ca
WT	Westminster Tower or West Tower (building at Victoria Hospital)	
WTIP	Wait Time Information Programme	
WTIS	Wait Time Information System	is to assist in the management of waitlists and the measurement of wait times in Ontario.
XDS	Cross-Enterprise Document Sharing	Allows patient care information to be shared amongst disparate HIS or RIS systems. One of two IHE profiles