

cards, games, scheduled activities, informational brochures, computers with internet, television and more in “The Thameswood Room”. All of these are provided for your use and enjoyment.

Are there additional services and amenities available at the Residence Inn?

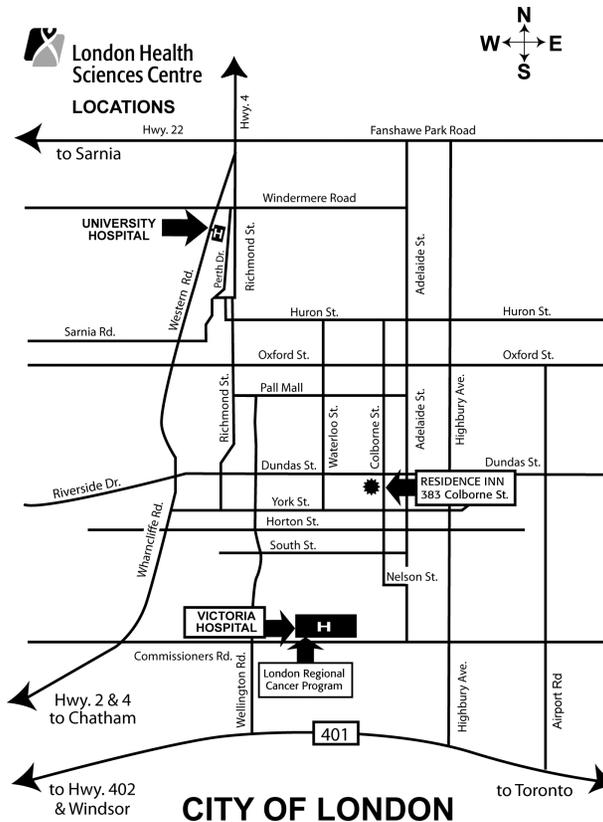
The Residence Inn offers free WiFi, Fitness Centre, access to the YMCA and Wellspring Cancer Support Centre, a choice of Daily Newspapers, Grocery Shopping Service, Daily Dry Cleaning Service, On-Site Coin Laundry, and a Market (24/7 Food and Beverage Pantry). Activities are arranged and facilitated by LHSC Cancer Program Volunteers. The calendar of events is located in “The Thameswood Room”, Room 209 and the dining room.

What if I am not feeling well when I am staying at the Residence Inn?

In the case of a medical emergency, you are advised to dial 9-1-1. If it is not an emergency situation and you simply need to speak with a member of your health care team, you can contact them in the same way as you currently do.

Parking

As part of the arrangements between the Cancer Program and the Residence Inn, weekday parking has been included for patients. A shuttle service is available from the Residence Inn to the lower level (Level 1) of London Regional Cancer Program.



The Residence Inn is a smoke-free environment. In accordance with municipal by-law, smoking is not permitted on the outdoor patio.



Accommodation for Out-of-Town Patients

This brochure will answer some of the questions you may have about accommodation at the Residence Inn. **If you have additional questions, please call Reservations at 519.685.8656.**

We hope you enjoy your stay. When you stay at the Residence Inn you are not alone.

Residence Inn by Marriott

383 Colborne Street
London, Ontario
519.433.7222

www.marriott.com/YXURI

**Reservations
519.685.8656**



London Health Sciences Centre

London Regional Cancer Program
800 Commissioners Road
London, Ontario N6A 5W9
519-685-8600

www.lhsc.on.ca/About_Us/LRCP/

Who can stay at the Residence Inn?

The Residence Inn has 25 London Regional Cancer Program (LRCP) provided suites dedicated to cancer patients. To stay at the Residence Inn you must:

- Be on active treatment.
- Live at least 40 km from London.
- Be able to care for yourself.

Do I have to call the Residence Inn to tell them I want to stay there?

The Cancer Program staff will contact the Residence Inn as soon as they know when you will start treatment or require accommodation.

If your plans change and a reservation is no longer required, you are responsible to **cancel your reservation 48 hours in advance of your check-in date by calling 519.433.7222**. Failure to cancel your reservation will result in the full room rate being charged to you.

How do I get to the Residence Inn?

To get to the Residence Inn you can either drive yourself or come with a Canadian Cancer Society (CCS) driver. Call the CCS Wheels of Hope program at 1-800-263-6750 to make arrangements for a volunteer driver. There is a shuttle service to provide transportation between the Cancer Program (Level 1) and the Residence Inn. A Shuttle Schedule is available at the front desk of the Residence Inn as well as from a member of your

health care team. Please see the map to the London Regional Cancer Program in your “My Care Binder”.

How do I register?

You must arrive at the Residence Inn on your first day of treatment to register. You will be given an introduction letter, a monthly calendar of activities, and a schedule for the shuttle bus to the London Regional Cancer Program. You will also be given a room key on a lanyard which you will need to wear when you are at the Residence Inn.

How much does this cost?

Will I have to pay anything?

Arrangements have been made between the Cancer Program and the Residence Inn to assist with expenses associated with all services. Your portion of this fee is \$25.00 per night for one shared room per patient staying Monday to Thursday. This fee is payable on arrival each week. Any additional charges, such as room service, long distance, market purchases, etc. are the responsibility of the patient.

If you require accommodations over the weekend (Friday through Sunday night), the cost is the responsibility of the patient. The Residence Inn will bill the patient directly at the negotiated hospital rate.

Meals

Please let staff at the Residence Inn know if you have any special dietary requirements. Meals are served cafeteria style at the

following times:

Breakfast: 7:00 am - 9:00 am
Lunch: 12:00 pm - 1:30 pm
Supper: 5:30 pm - 7:00 pm

Friends or family that visit can purchase meal tickets for \$12.00 per meal period, including taxes and service. A dining area is available for you to enjoy your meals with family and friends.

What are the Suites at the Residence Inn like?

Suites at the Residence Inn are **shared** (two patients to a suite). Each Suite has two bedrooms with a queen size bed, a sitting area, kitchen with cooking facilities, and a washroom. Washrooms can be fitted with assistive devices if needed. The sitting room and bedrooms are equipped with televisions and a safe to lock your belongings.

What should I bring with me during my stay at the Residence Inn?

You will need to bring your clothes, toiletries and medication with you. You may also want to bring a book or craft to help you fill in your time. Bedding and towels will be provided.

Will there be a common space for patients to gather?

“The Thameswood Room” is a common room for patients. When you check in at the Residence Inn, you will be provided with an access card for “The Thameswood Room”, Room 209. You will find playing
