

Safe Handling of Hazardous Drugs

Staff Education May 1, 2015

Safe Handling of Hazardous Drugs

Most hospitals have policies & procedures for the handling of cytotoxic drugs (chemotherapy)...

But what about those other drugs....

Other medications that have been acknowledged as potentially hazardous

Goals

- Understand what information is in the new Safe Handling of Hazardous Medications Policy.
- 2. Define what a Hazardous Medication is and what some of the risks of occupational exposure are.
- 3. Use the policy to determine:
 - ✓ the classification of the Hazardous Medication
 - ✓ the dosage form of the Hazardous Medication
 - ✓ how that impacts the handling precautions
 - ✓ required to minimize occupational exposure.

Goal of Policy

✓ To establish processes and requirements to support the safe handling of <u>hazardous drugs</u>, including procurement, transport, preparation, dispensing, administration, clean-up (spills) and disposal.

WHO does this policy apply to?

- ALL employees providing direct care to patients receiving Hazardous Medications (nursing assistants, nurses, physicians, physiotherapy, etc.).
- ALL employees handling or transporting medication, waste or soiled equipment (e.g. housekeeping, laundry, transport, pharmacy, shipping and receiving, etc.).

WHEN Does this Policy Apply

Greatest risk activities: preparation and administration of medication.

Lesser risk activities: handling human waste of patients known to have received a hazardous medication in the last 48 hours.

Staff should ensure they are wearing appropriate personal protective equipment (PPE) for each of these levels of exposure.

Hazardous Drugs

Medications that are known or suspected to cause adverse health effects from exposures in the workplace.

They include:

- ✓ Antineoplastic and chemotherapy medications used for cancer and other diseases
- ✓ Medications to treat auto immune diseases like arthritis
- ✓ Some antiviral medications, hormones, some bioengineered medication & other miscellaneous medications.

Cytotoxic and Non-Cytotoxic Hazardous Drugs

Cytotoxic Hazardous Drug

- Drugs that are detrimental or destructive to cells within the body (e.g. cytotoxic, mutagenic, genotoxic or carcinogenic). These agents are commonly used in cancer treatment but may also be used for other disorders.
- Deemed to pose maximal risk in the event of occupational exposure.

NON-Cytotoxic Hazardous Drug

- Medications (other than cytotoxic hazardous medications) that adversely affect the reproductive system (e.g. teratogenicity, impaired fertility), endocrine system, immune system, respiratory system or have potential to transmit infection.
- Deemed to pose a
 potential risk in the event
 of occupational exposure
 and require special
 handling precautions

What are the POTENTIAL Risks to Health Care Workers?

Working with or near hazardous medications in health care settings can **potentially** cause:

- √ Skin rashes
- ✓ Infertility
- ✓ Miscarriage
- ✓ Birth defects
- ✓ Organ toxicities
- ✓ Leukemia or other cancers

How Would I Come into Contact with a Hazardous Drug?

Direct contact

- Primary physical contact with a hazardous medication during preparation or administration or when managing a hazardous medication spill.
- Touching measurable concentrations of medications present on drug vial exteriors, work surfaces, floors, and final medication products?

Indirect Contact

- Secondary contact with a hazardous medication from body fluids, bed linens, medical equipment, etc.
- Changing the diaper of a baby receiving cytotoxic medication for leukemia

There are 3 Key Steps to Consider When Handling Hazardous Drugs

- Step 1 Determine if the drug is on the Hazardous Drugs List and if it is Cytotoxic or Non-Cytotoxic (Appendix A)
- Step 2 Determine the dose form of the drug that you are going to handle.
- Step 3 Refer to the Handling Precautions for Hazardous Drug Chart (Appendix B) and follow directions for the process you are about to complete.

Step 1 - Is the medication that I'm handling Hazardous?

There are **4** ways that you can learn if the drug you are handling is Hazardous...

1 – Refer to the Cytotoxic and NON-Cytotoxic Hazardous Drug List (Appendix A)

CYTOTOXIC and NON-CYTOTOXIC HAZARDOUS MEDICATIONS

CYTOTOXIC HAZARDOUS MEDICATIONS		NON-CYTOTOXIC HAZARDOUS MEDICATIONS		
altretamine amsacrine arsenic azacTiTDine azacthioprine bacillus calmette guerin (bladder instillation only) • biohazardous agent • requires cytotoxic handling and precautions bendamustine bleomycin	gemtuzumab ozogamicin hydroxyurea IDArubicin Ifosfamide ipilimumab irinotecan lenalidomide lomustine mechlorethamine melphalan mercaptopurine methotrexate mitoMycin	abiraterone acitretin alitretinoin ambrisentan anastrozole bexarotene bicalutamide bosentan buserelin cetrorelix choriogonadotropin alfa	iloprost imatinib ISOtretinoin lapatinib leflunomide letrozole leuprolide megestrol methylTESTOSTERone misoprostol	

Step 1 - Is the medication that I'm handling Hazardous?

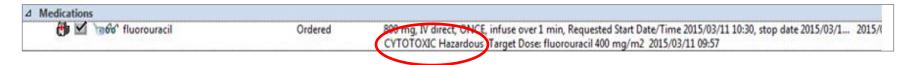
2. Look for a symbol:



or



3. Refer to the orders tab:

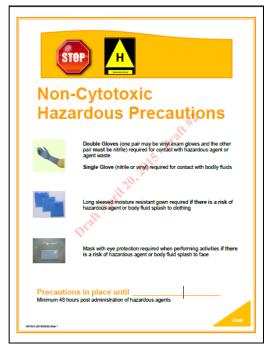


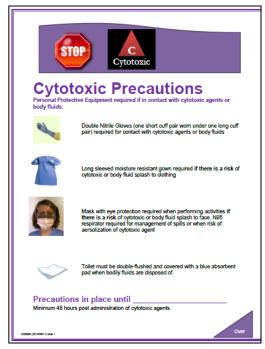
4. Refer to the eMAR:



Step 1

 You will also know that the patient you are caring for has received a hazardous drug and that you need to take precautions, by the Precaution sign outside of the patients room

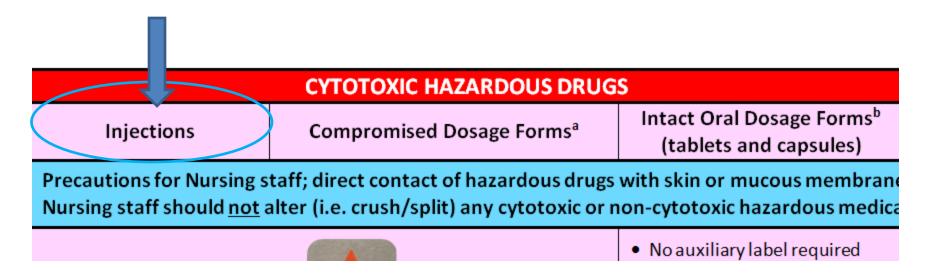




Step 2 – Determine Dosage Form

Is this drug an **Injectable** dosage form? (e.g. IV, IM, SQ, IT, bladder instillation etc.)

Refer to the **Injections** section of the handling precautions chart:





Step 2 – Determine Dosage Form

Is it a **Compromised dosage** form? (e.g. oral liquids, splitting, crushing a tablet, opening a capsule, compounding, dissolve-and administer and topical products).

Refer to the **Compromised Dosage Form** section of the chart:

CYTOTOXIC HAZARDOUS DRUGS					
Injections	Compromised Dosage Forms ^a	Intact Oral Dosage Forms ^b (tablets and capsules)			
Precautions for Nursing staff; direct contact of hazardous drugs with skin or mucous membrane Nursing staff should <u>not</u> alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical					
		No auxiliary label required			



Step 2 - Compromised Dose Forms

- Pharmacy will purchase or prepare a liquid dosage form if required for your patient.
- If this is not available, they may suggest the Dissolveand-Administer (refer to Appendix C)
- Contact pharmacy for full instructions on using this method and to ensure that the medication can be administered in this manner.

Dissolve-and-Administer

Dissolve-and-administer to be prepared by nurse on floor when:

- Tablet(s)/capsule(s) easily dissolve in water AND
- Total resultant volume is to be administered

(See Section 1)

Dissolve-and-administer is to be prepared by pharmacy when:

- Tablet(s)/capsule(s) must be crushed/opened OR
- Partial resultant volume is to be administered

(See Sections 2-4)

Procedure for Nursing:
Don PPE and arrange materials on plasticbacked pad at the patient's bedside
Remove plunger from oral syringe
Place tablets/capsule in syringe without
crushing/opening
Insert plunger into syringe barrel
Draw water into syringe as directed then draw
additional 1mL of air.
Place cap on tip of syringe
Shake syringe and let sit for 2-5 minutes, then
shake again to dissolve

London Health Sciences Centre

Administer dose directly from syringe

Draw up additional water into syringe, shake and administer to ensure entire dose given Discard syringe into appropriate disposal

Step 2 – Determine Dosage Form

Is the drug in an oral solid, intact dosage form? (e.g. tablet or capsule) and supplied as a "Unit Dose" package, no further manipulation of drug is required

Refer to the Intact Oral Dosage Forms section of the handing precautions chart (appendix B)

	CYTOTOXIC HAZARDOUS DRUG	S			
Injections	Compromised Dosage Forms ^a	Intact Oral Dosage Forms ^b (tablets and capsules)			
Precautions for Nursing staff; direct contact of hazardous drugs with skin or mucous membrane Nursing staff should <u>not</u> alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical					
		No auxiliary label required			

NOTE: If a solid oral intact dosage form is not appropriate for administration to your patient (cannot swallow tablet, medication is administered through a feeding tube, etc.)

DO NOT CRUSH TABLET or OPEN CAPSULE

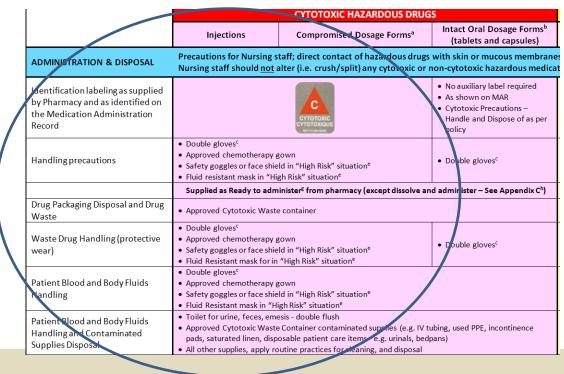
and
Contact pharmacy for assistance



Step 3 – Follow the Handling Precautions

Referring to the Handling Precautions for Hazardous Drugs Chart (Appendix) find the process you are about to complete for the specified category of drug and follow the instructions.

e.g. For cyclophosphamide injection the nurse would follow the instructions circled here:



Summary – Key Points

- Hazardous medications can potentially cause harm to workers.
- Hazardous medications can be classified as cytotoxic and non-cytotoxic.
- There are 3 steps staff members need to be aware of when handling these agents.

Other Key Points

- Be familiar with the policy.
- Report any exposure (direct and indirect contact / skin puncture) with hazardous medication to immediate supervisor and complete AEMS
- Discuss concerns about pregnancy, breast-feeding or planned pregnancy with your supervisor - may lead to temporary reassignment.

THE LIST Appendix A

CYTOTOXIC and NON-CYTOTOXIC HAZARDOUS MEDICATIONS

сутотохіс				
HAZARDOUS MEDICATIONS				
altretamine	gemtuzumab ozogamicin		10	
amsacrine	hydroxyurea	l	ā	
arsenic	IDArubicin	l	ā	
azaCITIDine	Ifosfamide ipilimumab	l	ā	
azathioprine	irinotecan	l	ē	
bacillus calmette guerin	lenalidomide	l	ŀ	
(bladder instillation only)	lomustine	l	ŀ	
biohazardous agent	mechlorethamine	l	ŀ	
 requires cytotoxic handling and precautions 	melphalan	l	Ι.	
bendamustine	mercaptopurine	l	b	
bleomycin	methotrexate	l	C	
bortezomib	mitoMYcin	l	C	
brentuximab vedotin	mitotane	l	C	
busulfan	mitoXANtrone	l	c	
capecitabine	nab-paclitaxel	l	c	
carbazetaxel	nelarabine	l	0	
CARBOplatin	oxaliplatin	l	0	
Carmustine	PACLitaxel	l		
chlorambucil	PEMEtrexed	l		
CISplatin	pentostatin	l		
cladribine	procarbazine	l	Ι.	
clofarabine	raltitrexed	l	6	
crizotinib	SORAfenib	l	6	
cyclophosphamide	streptozocin	l	6	
cytarabine	SUNItinib	l	6	
dacarbazine	temozolomide		f	
DACTINomycin	temsirolimus	l	f	
DAUNOrubicin	teniposide	l	f	
decitabine	thalidomide	l	f	
decitabilie	thioguanine	l	f	
DOCEtaxel	thiotepa	l	f	
DOXOrubicin	topotecan	l	g	
DOXOrubicin liposomal	trastuzumab emtansine	l	9	
Epirubicin	uracil mustard	l	9	
eribulin	valGANciclovir	l		
estramustine	valrubicin	l		
etoposide	vandetanib	l		
floxuridine	vemurafenib			
flucytosine	vinBLAStine			
fludarabine	vinCRIStine			
fluorouracil	vindesine			
ganciclovir	vinorelbine			
gemcitabine				
gemeitabine		ı		

NON-CYTOTOXIC					
HAZARDOUS MEDICATIONS					
abiraterone	iloprost				
acitretin	imatinib				
alitretinoin	ISOtretinoin				
ambrisentan	lapatinib				
anastrozole	leflunomide				
bexarotene	letrozole				
bicalutamide	leuprolide				
bosentan	megestrol				
buserelin	methylTESTOSTERone				
cetrorelix	mifepristone				
choriogonadotropin alfa	misoprostol				
cidofovir	mycophenolate				
colchicine	nafarelin				
cycloSPORINE	nilotinib				
cyproterone	nilutamide				
dasatinib	oxandrolone				
degarelix	pentamidine (aerosol only)				
dinoprostone	plerixafor				
dutasteride	raloxifene				
enzalutamide	ribavirin				
erlotinib	ruxolitinib				
everolimus	sirolimus				
exemestane	tacrolimus				
finasteride	tamoxifen				
fingolimod	testosterone				
fluoxymesterone	tofacitinib				
flutamide	trastuzumab				
foscarnet	tretinoin				
fulvestrant	triptorelin				
ganirelix	ulipristal				
gefitinib	zidovudine				
goserelin					

HANDLING Appendix B

Appendix B - Handling Precautions for Hazardous Drugs

Appendix B - Handling Precauti	ons for nazardous Drugs					
	CYTOTOXIC HAZARDOUS DRUGS			NON-CYTOTOXIC HAZARDOUS DRUGS		
DEFINITIONS Refer to Appendix A: Cytotoxic and Non-Cytotoxic Hazardous Drugs List.						
	Cytotoxic Hazardous Drugs (CHDs) - drugs that are detrimental or destructive to cells within the body. These agents are commonly used in cancer treatment but may also be used for other disorders. CHDs may be cytotoxic mutagenic, genotoxic or carcinogenic.		Non-Cytotoxic Hazardous Drugs - drugs which are hazardous, but not cytotoxic, pose a different risk in general than cytotoxic drugs and require specific handling precautions. Non-cytotoxic hazardous drugs may affect the reproductive system (e.g. teratogenicity, impaired fertility), endocrine system, immune system, respiratory system or have potential to transmit infection.			
	Injections	Compromised Dosage Forms	Intact Oral Dosage Forms ^b (tablets and capsules)	Injections	Compromised Dosage Forms	Intact Oral Dosage Forms ^b (tablets and capsules)
RECEIVING PRECAUTIONS	Precautions for personnel receiv	ring shipments at loading dock and	I delivering to pharmacy; contai	ners identified with a hazardo	ous/cytotoxic warning label.	
Original packing and packaging intact	 No special precautions (gloves 			No special precautions		
Visibly damaged shipment	 Initiate Universal Spill Procedu 	re, notify Pharmacy Coordinator of dan	naged package	 Notify Pharmacy Coordinator 	r	
UNPACKING PRECAUTIONS F	Precautions for pharmacy perso	nnel unpacking shipping container	s; packing slip information shou	ald be reviewed for contents p	prior to unpacking.	
Original packing and packaging intact	 Gloves and approved chemoth 			No special requirements		
Visibly damaged shipment	· ·	re, if possible take picture of damaged	product then discard, notify	-	dure , if possible take picture of damaged	product then discard, notify
	pharmacy coordinator			Pharmacy Coordinator		
Drug Packaging Disposal	Approved Cytotoxic waste container Approved Cytotoxic waste container					
	PREPARATION PRECAUTIONS Precautions for Pharmacy personnel; Nursing staff should not alter (i.e. crush/split tablets, open capsules) any cytotoxic or non-cytotoxic hazardous medication - please contact Pharmacy.					
Preparation by	•	(except dissolve and administer –	See Appendix C")	Pharmacy ON	LY (except dissolve and administer -	
Preparation area	 Class II Biological Safety Cabine and Closed System Device^d where available 	 Designated cytotoxic packaging area' (VH Manufacturing only) Class II Biological Safety Cabinet 	Designated cytotoxic packaging area!	Regular clean room procedures	Designated Hazardous packaging area* (VH Manufacturing only) Class II Biological Safety Cabinet	Designated Hazardous packaging area' (VH manufacturing only)
Protective wear for preparing drug	Double gloves ^c , approved chemotherapy gown, bonnet and surgical mask	Double gloves ^c , approved chemotherapy gown, bonnet and surgical mask	Single nitrile gloves, approved chemotherapy gown in designated packaging areas	Proper PPE for IV Prep (isolation gown, gloves and surgical mask)	Double gloves ^c , approved chemotherapy gown, bonnet and surgical mask	Single nitrile gloves
Protective wear for cleanup of preparation area	Full PPE (gloves, approved chemotherapy gown, bonnet, N95 mask, and shield) required for cleaning Biological Safety Cabinet chemothers		Single nitrile gloves, approved chemotherapy gown in designated packaging area*	Proper PPE for IV Prep (isolation gown, gloves and surgical mask)	Full PPE (gloves, approved chemotherapy gown, bonnet, N95 mask, eye shield) required for cleaning Biological Safety Cabinet	Single nitrile gloves
Packaging format	Ready to Admini	ster® (except dissolve and adminis	ter – See Appendix C ^h)	Ready to Administer® (except dissolve and administer – See Appendix C ^h)		
Labeling requirements (for drugs to be used in patient care area)			No auxiliary label required As shown on MAR Cytotoxic – Handle and Dispose of as per policy	H • As shor • Hazard		No auxiliary label required As shown on MAR Hazardous Drug – Handle and Dispose of as per policy
Packaging for transport to patient care area	Closed leak-proof plastic bags (Ziploc®) and identified with Cytotoxic Drug Symbol		No auxiliary label required As shown on MAR Cytotoxic Precautions – Handle and Dispose of as per policy	Closed leak-proof plastic bags (Ziploc®) and identified with Hazardous Drug Symbol		No auxiliary label required As shown on MAR Hazardous Drug – Handle and Dispose of as per policy
Packaging for transport to other pharmacy area or external pharmacy)	Closed leak-proof plastic bags (Ziploc®) and identified with Cytotoxic Drug Symbol Separate from other drugs Transport should be in a rigid container, labeled with Cytotoxic Symbol (for specified areas)		Dosage form labeled with Cytotoxic Symbol	Closed leak-proof plastic bags (Ziploc®) and identified with Hazardous Drug Symbol Separate from other drugs Transport should be in a rigid container, labeled with Hazardous Symbol (for specified areas)		Dosage form labeled with Hazardous Symbol

HANDLING page 2 Appendix B

CYTOTOXIC HAZARDOUS DRUGS			NON-CYTOTOXIC HAZARDOUS DRUGS		
Injections	Compromised Dosage Forms	Intact Oral Dosage Forms ^b (tablets and capsules)	Injections	Compromised Dosage Forms	Intact Oral Dosage Forms ^b (tablets and capsules)
ADMINISTRATION & DISPOSAL Precautions for Nursing staff; direct contact of hazardous drugs with skin or mucous membranes must be avoided at all times (refer to Accidental Spill Policy). Nursing staff should <u>not</u> alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medication (please contact Pharmacy if special requirements are needed).					
	CYTOTOMIC CYTOTOMIC CYTOTOMICE	No auxiliary label required As shown on MAR Cytotoxic Precautions — Handle and Dispose of as per policy		H Les des Rep	No auxiliary label required As shown on MAR Hazardous Drug – Handle and Dispose of as per policy
Double gloves Approved chemotherapy gown Safety goggles or face shield in "High Risk" situation Fluid resistant mask in "High Risk" situation		Double gloves ^c	Safety goggles or face ship	Approved chemotherapy gown Safety goggles or face shield in "High Risk" situation: • Single gloves	
Supplied as Ready to adm	inister from pharmacy (except dissolve a	nd administer – See Appendix C ^h)	Supplied as Ready to adr	minister from pharmacy (except dissolve a	and administer – See Appendix C ^h)
Approved Cytotoxic Waste container			Approved Biohazard Wa.	ste containe r	Approved Pharmaceutical Waste container
Safety goggles or face shields	eld in "High Risk" situations	Double gloves ^c	Safety goggles or face shi	ield in "High Risk" situations	Single gloves
Double gloves Approved chemotherapy gown Safety goggles or face shield in "High Risk" situations Fluid Resistant mask in "High Risk" situations			Routine practice (single glove-nitrile/vinyl) Approved chemotherapy gown Safety goggles or face shield in "High Risk" situations Fluid resistant mask in "High Risk" situations		
Toilet for urine, feces, emesis - double flush Approved Cytotoxic Waste Container contaminated supplies (e.g. IV tubing, used PPE, incontinence pads, saturated linen, disposable patient care items - e.g. urinals, bedpans) All other supplies, apply routine practices for cleaning, and disposal		 Routine practices for blood and body fluids (e.g. Urine, feces emesis in toilet) Approved Pharmaceutical Waste Container for contaminated supplies (e.g. IV tubing, used PPE, drug packaging) All other supplies, apply routine practices for cleaning or disposal 			
All spills must be handle	ed by trained staff. If beyond your cor	ntrol call Code Brown.	All spills must be hand	led by trained staff. If beyond your co	ntrol call Code Brown.
a. Compromised Dosage Form – includes drug products under the following conditions: counting (anything not unit dose packaging from manufacturer), or all iquids, splitting, crushing a tablet, opening a capsule, compounding, dissolve-and administer (Appendix C), and topical products					
b. Intact Oral Dosage Forms (tablets and capsules) – supplied as a "Unit Dose" package, no further manipulation of drug is required					
c. Double Gloves - When two pairs of gloves are recommended, gloves can be of different materials but should both be chemo approved material such as nitrile, polyurethane or neoprene.					
d. Closed System - commercial system that allows reconstitution and withdrawal of a liquid medication from a vial without risk of aerosolization or contamination of the worker or surroundings.					
	Double gloves* Approved chemotherapy; Safety goggles or face shie Fluid resistant mask in "Hi Supplied as Ready to adm Approved Cytotoxic Wast Double gloves* Approved chemotherapy; Safety goggles or face shie Fluid Resistant mask for in Double gloves* Approved chemotherapy; Safety goggles or face shie Fluid Resistant mask in "H Toilet for urine, feces, em Approved Cytotoxic Wast Huid Resistant mask in "H Toilet for urine, feces, em Approved Cytotoxic Wast pads, saturated linen, disp All other supplies, apply re All spills must be handle Compromised Dosage Forn Line Compounding, dissolve b. Intact Oral Dosage Forn Couble Gloves - Whent Closed System - comme High-risk" situation - e Seagnated Cytotoxic Pogg. Ready to administer - re	Precautions for Nursing staff; direct contact of hazardous drugs Nursing staff should not alter (i.e. crush/split) any cytotoxic or a life in the provided in	Precautions for Nursing staff; direct contact of hazardous drugs with skin or mucous membran Nursing staff should not alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical exposures and provided alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical exposures and provided alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical exposures and provided alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical exposures and provided alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical exposures and provided alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medical exposures and provided and provided alter (i.e. crush/split) and cytotoxic Packaging and provided exposures and provided exposu	Precautions for Nursing staff; direct contact of hazardous drugs with skin or mucous membranes must be avoided at all thursing staff should not alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medication (please contact Phant Nursing staff should not alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medication (please contact Phant Phant Staff should not alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medication (please contact Phant Phant Staff should not alter (i.e. crush/split) any cytotoxic or non-cytotoxic hazardous medication (please contact Phant Phant Staff should not have been also as shown on MAR Cytotoxic Prezautions—Handle and Dispose of as per policy Double gloves* Approved chemotherapy gown Safety goggles or face shield in "High Risk" situation* Approved Cytotoxic Waste container Double gloves* Approved Cytotoxic Waste container Double gloves* Approved Cytotoxic Waste Container Double gloves* Approved Chemotherapy gown Safety goggles or face shield in "High Risk" situation* Fluid Resistant mask for in "High Risk" situation* Double gloves* Approved Cytotoxic Waste Container Contaminated supplies (e.g. IV tubing, used PPE, incontinence pack saging) Approved Cytotoxic Waste Container contaminated supplies (e.g. IV tubing, used PPE, incontinence packaging) All other supplies, apply routine practices for cleaning, and disposal All spills must be handled by trained staff. If beyond your control call Code Brown. All spills must be handled by trained staff. If beyond your control call Code Brown. All spills must be handled by calculated and capsules a supplied as a "Unit Dose" package, no further manipulation of drug is required to contain the packaging area (VH Maunfacturing area by trained personnel only) Closed System - commercial system that allows reconstitution and withdrawal of a liquid medication from a vial without risk of sero en "High-risk" situation - e.g. agitated patient or if there is a chance of splash or spray Closed Syste	Injections Compromised Dosage Forms* Injections Injections Compromised Dosage Forms* Injections Compromised Dosage Forms* Injections Injections Injections Injections Compromised Dosage Forms* Injections Injections Injections Injections Compromised Dosage Forms* Injections Injections Injections Injections Injections Compromised Dosage Forms* Injections Injections Injections Injections Injections Injections Injections Injectio

Resources

Link for policy: https://apps.lhsc.on.ca/lhsc-policy/search_res.php?polid=PCC091&live=1

Contact a member of out team if you have questions

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Policy Go-live May 1, 2015

Questions?

