

Bedside Verbal Report (BVR) at the bedside is a key time to connect and share meaningful information with the patient and family. This is a tool to help structure your report with patient safety competencies and patient and family-centred care (PFCC) in mind.

Steps	Patient and Family- Centred Care	Patient Safety/Patient and Family-Centred Care Actions	Example
Introduction	Information Sharing & Communication	Says "hello" with a smile	What is the current state? <ul style="list-style-type: none"> Assess the immediate concerns Patient and family input on how they think they are doing is included
		Patient addressed by preferred name	
		Nursing staff provide their names	
		Nursing staff provide their roles	
		Brief explanation of BVR – handout brochure	
		Write date and name on whiteboard	
	Respect & Dignity	Make eye contact	
		Include family/partner in care and discussions	
		Ask how patient feels (include pain and anxiety)	
		Ask patient/family main concerns	
Transfer of Information	Comprehensive and Coordinated Care	Use plain language	Active Issues (Use SBAR method) Situation What are the active issues with the patient right now? Background What is the context of this situation? Assessment What I found/what I believe is the problem? Recommendation What I would like done/suggest?
		Answer questions (if able)	
		Patient/family involved in care plan	
		Acknowledge patient is an expert of their own current and past experience	
		Invite family to talk and ask questions	
		Check understanding with patient and family – teach back technique	
		Actively listen	
Safety Checks	Comprehensive and Coordinated Care	Patient armband	Clinical and risk assessment: <ul style="list-style-type: none"> Vital signs Pain Position Skin Lab results Behavioral and Emotional Self-harm Wandering Self-harm/Suicide
		Whiteboard information	
		IV site	
		Tubes/drains/lines/infusions	
		Suction/oxygen	
		Pain and emotional distress	
		Restraint check	
		Functioning call bell within reach	
		Bed exit/chair alarm	
		Mobility devices within reach	
		Personal belongings within reach	
Departure from Bedside	Collaboration & Empowerment	Patient and family are aware and understand next steps	Oncoming nurse to do list: <ul style="list-style-type: none"> Orders to clarify/receive Continuation of care – treatments, medications, pending labs, results, consults, BPMH, CCAC, discharge planning – family involvement
		Ask - Is there anything else I can do for you?	
		Inform when staff will be back	
		Ensure patient understands their role in safety	