



System Integration and Communication

- The need for a better-integrated system of care and more patient support across the care continuum
- The need to formalize and strengthen processes, tables, and connections for collaboration and engagement with community partners



Enhancing Accessibility and Inclusivity within the Hospital Network

- The need to improve the experience of getting to and navigating the hospital site
- The need to expand care options that are culturally reflective of the patient base



Wait Times and Staffing Shortages

- The need to develop a plan that will improve emergency department wait times and appointment times
- The immediate need to deal with staffing challenges including shortages and burnout



Mental Health and Reducing Stigma

- The need to expand mental health services for both children and adults
- The need to reduce stigma around vulnerable populations and provide a trauma-informed and harm reduction approach to care



Proactively Preparing for Future Health Needs

- The need to further enhance services for an aging population
- The need to redesign care so that more care is delivered outside of traditional hospitals