

**MEETING MINUTES
OF THE
BOARD OF DIRECTORS
Held Wednesday March 30, 2022
By Webex or by Teleconference**

Board Members Present by Webex/Teleconference

Mr. T. Allen, Mr. J. Brock (2nd VC), Ms. L. Conley, Ms. K. Haines, Mr. J. Leitch, Mr. T. Marcus, Mr. L. McBride, Ms. P. Retty (Chair), Mr. K. Ross, Dr. R. Dinniwel (xo), Dr. T. Mele (xo), Mr. B. Woods, Mr. M. Wilson, Ms. C. Young-Ritchie (xo), Dr. J. Schleifer Taylor, Jeff Wright, R. Choja, H. Wade

HEALTHCARE PARTNERS: B. Morrill (R), T. Brown, R. Butler, N. Tahir, J. Yoo

RESOURCES: T. Eskildsen, RA Conyngham

1.0 CALL TO ORDER

The open meeting of the Board of Directors was called to order. The Conflict of Interest policy was highlighted and members were reminded that should they feel they are in conflict or if they feel someone else is in conflict to either declare it now or at the time of the item. The Chair referenced the Ethical Values Decision-Making Framework on the back of the agenda to support the work of the Board.

1.1 Patient Experience

Patient stories bring experiences to life and make them accessible to other people. It allows the organization to focus on the patient as a whole person rather than just a clinical condition or an outcome. Patient stories are used both in QPMC committee meetings and Board of Directors meetings to allow patients to share their experience using our services with the aim of understanding what the organization needs to do better.

2.0 REVIEW OF AGENDA

2.1 Approval of Agenda

The full Agenda for the March 30, 2022 Board meeting was APPROVED by GENERAL CONSENT as written.

3.0 PRIORITY AGENDA

3.1 Chair/Chief, Medical Imaging Overview

Dr. Narinder Paul, Chair/Chief Medical Imaging was present to provide an overview of the department's services and scope of practice.

4.0 RECOMMENDATIONS/REPORTS

4.1 Chair's Report

Ms. Retty offered congratulations on behalf of the Board of Directors on the Academic Realignment initiative awards. The Board is very proud of the future steps being taken as LHSC advances the research mission.

4.2 CEO Report

Dr. Schleifer Taylor submitted the CEO's report into record and the following points were highlighted:

- Recognize Cheryl Litchfield for her leadership and work in advancing the research mission.
- As some of the government directives are lifted, it was highlighted that the pandemic is not over. The hospital staff remains masked even though much of the population around us are not masking and it is likely that a further uptick in cases may occur as the directives are relaxed in a number of settings.
- Health System Transformation has been initiated by the Government and the agenda will not be halted in current or future pandemic waves.

- Funding was received from the Capital Branch and we were awarded 13.3M in support of our surgical centre. This was a huge turnaround and Ms. Vandersluis and Mr. Patel were acknowledged for their work on this project.

4.3 Quality and Performance Monitoring Committee

Mr. Woods highlighted that the discussions at the Quality and Performance Monitoring Committee and presented the following recommendations for approval:

4.3.1 True North Patient Experience Metrics Report/Recommendation

In the Spring of 2021, it was recognized that a renewal of the overall LHSC Performance System and Balanced Scorecard was required. In Q2 FY 2022, all quarterly performance reports were refreshed to highlight True North Indicators, the Quality Improvement Plan and the Hospital Sector Accountability Agreement (HSAA) performance metrics.

Two Canadian Patient Experience Survey (CPES) questions were approved as the proposed new True North Patient Experience Metrics by the Continuous Improvement of Care Thought Partnership Collaborative on December 16, 2021. The proposed metrics were also reviewed and approved by the Executive Leadership Collaborative on February 14, 2022. The questions are noted below:

- Respect and Dignity **#35**. "Were you involved as much as you wanted to be in decisions about your care and treatment? "
- Discharge Transition Planning & Management **#39**. "When you left the hospital, did you have a better understanding of your condition than when you entered? "

The Board of Directors APPROVED by GENERAL CONSENT two (new) patient experience metrics under the LHSC True North Patient Dimension with proposed targets. The existing length of stay indicator would continue as the third metric under the True North Patient Dimension.

4.3.2 2022-2026 Patient Safety Plan Recommendation

The Board of Directors APPROVED by GENERAL CONSENT, the 2022-2026 Patient Safety Plan, including year one action plan. The Patient Safety Plan will launch April 1, 2022.

4.4 Finance and Audit Committee

4.4.1 Hospital Service Accountability Amending Agreement

The Board of Directors APPROVED by GENERAL CONSENT the extension of the existing Hospital Accountability Amending Agreement (H-SAA) that expires on March 31, 2022 to March 31, 2023

4.4.2 Multi-Sector Service Accountability Agreement (M-SAA) Amending Agreement

The Board of Directors APPROVED by GENERAL CONSENT, the extension of the existing Multi-Sector Service Accountability Agreement (M-SAA) that expires on March 31, 2022 to March 31, 2023.

4.5 Medical Advisory Committee

Dr. Rob Dinniwell provided an overview of the previous meeting highlights.

4.5.1 New Appointments to the Professional Staff

The Board of Directors APPROVED by GENERAL CONSENT the Professional Staff new appointments to the London Health Sciences Centre for March 2022.

4.5.2 Changes to Professional Staff Appointments

The Board of Directors APPROVED by GENERAL CONSENT the Professional Staff appointment changes to the London Health Sciences Centre for March 2022.

4.5.3 Clinical Fellow Appointments

The Board of Directors APPROVED by GENERAL CONSENT the New Clinical Fellow appointments to the London Health Sciences Centre for March 2022.

4.6 Governance Committee

Mr. Wilson submitted the Committee Chair's report into record and provided a general overview of the committee's discussions.

4.6.1 Indigenous Cultural Learning

The Board of Directors APPROVED by GENERAL CONSENT that the current Board of Directors take the online indigenous cultural learning for 2022/23.

5.0 CONSENT AGENDA

The Board of Directors APPROVED by GENERAL CONSENT the Consent Agenda for the March 30, 2022 Board of Directors meeting, consisting of the recommendations found in Section 6 be approved:

5.1 Board of Directors Minutes – February 23, 2022

5.2 Governance Committee

- Chair/Chief Selection Committee Appointment.

6.0 WRITTEN UPDATES

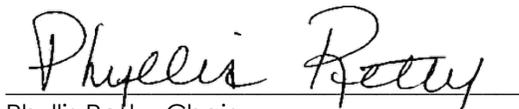
6.1 Lawson Report

There was no discussion noted for written updates.

7.0 ADJOURNMENT

The meeting ADJOURNED by GENERAL CONSENT.

Recorded by
Tammy L. Eskildsen



Phyllis Refty, Chair,
Board of Directors