



London Health Sciences Centre

EXECUTIVE EMPLOYMENT CONTRACT

THIS AGREEMENT is made the 19th day of January, 2026

BETWEEN:

LONDON HEALTH SCIENCES CENTRE, a corporation without share capital duly incorporated under the laws of the Province of Ontario, having its head office at the City of London, in the Country of Middlesex, in the said Province

(Hereinafter referred to as "LHSC" or the "Organization")

AND

JILLIAN COOK

(Hereinafter referred to as the "Executive")

WHEREAS the Executive has been employed with LHSC since January 29, 2007 in various roles;

AND WHEREAS LHSC wishes to promote the Executive to the position of Vice President Finance (CFO) and Performance in accordance with the terms and conditions of this Agreement;

AND WHEREAS the Executive and LHSC agree that this Agreement supersedes all previous agreements between the parties;

NOW THEREFORE, in consideration of the promises and the mutual covenants contained herein, the parties agree as follows:

1. ENGAGEMENT AND TERM

- 1.1 LHSC hereby confirms the engagement of the Executive in the position of Vice President Finance (CFO) and Performance and the Executive hereby accepts the employment terms and conditions set out hereafter effective March 30, 2026 (the "Effective Date").
- 1.2 The Executive's employment with LHSC shall be for an indefinite period, subject to the termination provisions set out in Article 7 of the Agreement.

2. DUTIES AND RESPONSIBILITIES

- 2.1 While employed by LHSC, the Executive shall have the power, authority and responsibility to manage their assigned portfolio within the context of its role description, cooperating with the other members of the Leadership Team, and in the best interests of the Organization, as outlined in the job description attached as Schedule A. The Executive shall obey and carry out all lawful direction given by LHSC, and shall obey and carry out the by-laws, rules, regulations and constituting documents of the Organization, as may be in place from time to time. The Executive acknowledges that, from time to time, LHSC may unilaterally change the Executive's portfolio and that such changes shall not constitute a constructive dismissal of the Executive's employment.
- 2.2 The Executive shall devote the whole of their work time and attention to the business of the Organization and shall not, without prior written consent of the Organization, engage in any other business or employment. That said, part of the Executive's employment includes representing LHSC on task groups or committees, and/or being a voluntary member of one or more board of directors or committees of other healthcare-related organizations or community associations.
- 2.3 The Executive shall well and faithfully serve LHSC and shall use their best efforts to promote its interests. The Executive acknowledges that they are a fiduciary of the Organization and that they shall at all times act in the best interests of LHSC.
- 2.4 As a member of the LHSC's Executive Leadership Collaborative, the Executive will be required to periodically perform executive on-call duties that include assuming additional corporate leadership responsibility during an emergency or other unusual circumstance. While performing such on-call duties, the Executive is required to be available to provide on-site leadership on a 24-hour, 7 day a week basis.
- 2.5 The Executive may be required to work more than 37.5 hours per week, owing to the 24/7 nature of work. As well, the Executive may, from time to time, need to attend work events outside of regular business hours. Flexibility is provided in flexing hours, as long as work outcomes are delivered.
- 2.6 At the request of the Executive, the President and CEO may approve the Executive accepting a short-term special assignment to perform work for another organization for which the Executive may receive additional compensation, in the President and CEO's sole discretion. Such approval is contingent upon such an assignment not impairing the ability of the Executive to fulfill their obligations to LHSC or create a conflict of interest.

3. CONFIDENTIALITY

- 3.1 The Executive acknowledges that, as a consequence of their employment with LHSC, and for the effective performance of their duties, they will be provided with access to, and entrusted with, confidential information, knowledge and documents relating to individuals as well as to the present and future business of LHSC (the “Confidential Information”).
- 3.2 The Executive acknowledges and agrees that the right to maintain the confidentiality of the Confidential Information to preserve the goodwill of the Organization constitutes a proprietary right which the Organization is entitled to protect. Accordingly, the Executive hereby acknowledges and agrees that this covenant shall survive the termination of this Agreement; that they will not, either during the currency of this Agreement, or any time, thereafter, knowingly disclose any Confidential Information to any person except as required by law or court order; and that they will not use Confidential Information for purposes other than the purposes of the Organization.
- 3.3 The Executive acknowledges and agrees with LHSC that these restrictions are reasonable in the circumstances and hereby waives all defenses to the strict enforcement thereof.

4. CONFLICT OF INTEREST

- 4.1 It is understood and agreed that a conflict of interest or the perception of one does not necessarily involve monetary gain but may arise in a variety of ways. The Executive shall be responsible for recognizing and avoiding all circumstances that may give rise to actual or perceived conflict of interest situations.
- 4.2 The Executive agrees to promptly report any potential, actual, or perceived conflicts of interest to the President and CEO as established by LHSC policies and understands and agrees that failure to do so will constitute willful misconduct for the purposes of termination under this Agreement.
- 4.3 The Executive shall not, during the term of the Agreement, under any circumstances, either directly or indirectly, engage in any other occupation, business or entity, or have any interest in same, without the advance written consent of the President and CEO or as provided for in Article 3 above, and understands and agrees that engaging in such conduct without advance written consent will constitute willful misconduct for the purposes of termination under this Agreement.

5. EMPLOYMENT REMUNERATION

Subject to any applicable legislative requirements, including the *Broader Public Sector Executive Compensation Act, 2014*, its regulations and any successor legislation (collectively “the BPSECA”), LHSC agrees to provide the Executive with the following remuneration during the term of employment of the Executive and thereafter upon termination, if and only to the extent required by Article 7 below.

5.1 **Base Salary**

- i. For the duration of the Executive’s employment as Vice President Finance (CFO), and Performance, LHSC shall pay to the Executive a base salary before statutory deductions of \$322,900.00 per annum, paid bi-weekly in arrears. This salary is inclusive of overtime and public holiday pay.
- ii. The Executive understands and agrees that their eligibility for any increase to their Base Salary will be subject to compliance with the BPSECA or other applicable legislation. If permitted by the BPSECA, adjustments to the Executive’s base salary shall be based on an annual review of the Executive’s performance, and approved in writing by the President and CEO, in accordance with LHSC’s Executive remuneration policy, and subject to any applicable legislation including the BPSECA.

5.2 **Performance Pay-At-Risk**

- i. The Executive will be eligible to participate in an annual performance program that may pay an additional amount equivalent to up to three percent (3%) of base salary as a Performance Quality Improvement Plan (ECFAA).
- ii. Annual targets will be established by LHSC’s Board of Directors (the “Board”) and set out in LHSC’s annual quality improvement plan, and as provided for by the BPSECA. Targets and expectations will be established at levels that are challenging and provide evidence of accomplishment in achieving agreed upon goals and objectives.
- iii. The President and CEO shall perform an annual assessment and evaluation of the Executive’s performance to determine whether the Executive has met the performance objectives as set by the President and CEO. This annual component of pay-at-risk is an additional amount equivalent of up to twelve percent (12%) of the annual base salary. This assessment and evaluation shall be conducted consistent with any policy or procedure that may be established from time to time.

- iv. Performance pay-at-risk is pensionable for the purposes of the Healthcare of Ontario Pension Plan (HOOPP).

5.3 Pension

The Executive shall be a member of, and participate in, HOOPP. The Executive and LHSC will each make their requisite contributions to HOOPP during the term of this Agreement and following the termination of the Executive's employment, as provided for in Article 7 below.

5.4 Benefits

The Executive is eligible for employment benefits as established by the Board, and approved in writing by the President and CEO, in accordance with the Executive remuneration policy and subject to any application legislation. The Executive's employment benefits include the following:

- i. Automobile allowance of \$1,000.00 per month for total annual amount of \$12,000.00. Due to the benefit, the Executive is not eligible for reimbursement of automobile travel in their vehicle.
- ii. Health services plan, sickness plan, accidental insurance plan and term life insurance plan, attached as Schedule B.
- iii. Health Care Spending Account (HCSA) of \$4,000.00 per calendar year.
- iv. Reimbursement for professional association fees or memberships relevant to the position to a maximum of \$2,500.00 per year for up to two (2) professional associations. Reimbursement requires written pre-approval from the President and CEO.
- v. A professional development fund of up to \$3,000.00 plus five (5) days paid leave per year to be used to cover direct costs and time spent on the Executive's work related to individualized professional development program.
- vi. Should the Executive retire with the Organization, they may elect to retain Extended Health Care, Hospitalization, and Dental benefits until the age of sixty-five (65), provided the Executive pays one hundred percent (100%) of LHSC's premiums for these benefits, after the age of fifty-five (55).

It is understood that LHSC's responsibility for these insurance, pension, and benefit plans is limited to the contribution of its agreed share of premiums and that LHSC is not the insurer of any benefits provided pursuant to such plans.

5.5 **Vacation**

- i. The Executive will be entitled to seven (7) weeks' vacation. Carryover of vacation requires prior written approval from the President and CEO.
- ii. Vacation is taken at a time mutually agreed to by the Executive and President and CEO.
- iii. Vacation pay will be paid to the Executive when vacation time off is taken.

5.6 The Executive is entitled to reimbursement of reasonable authorized business-related expenses incurred during the conduct of LHSC business, subject to approval by the President and CEO.

5.7 It is a business requirement that the Executive be able to travel to any of LHSC's facilities, travel out of the London area, and be in contact with the Organization while on call during declared emergencies or unusual situations that may arise at any time. Due to the requirements to carry out hospital business at all sites, be accessible when working away from London, and to respond to hospital emergencies, the Executive will be provided with a standard laptop computer, and a cell phone.

6. **RETIREMENT**

6.1 The Executive may voluntarily choose to retire under the HOOPP Early Retirement Provisions after the age of fifty-five (55). If practical, the Executive will provide the President and CEO with at least six (6) months' written notice prior to any proposed retirement date.

6.2 LHSC retains the right to search for a replacement during the period when the Executive has announced their retirement and to employ their replacement prior to the Executive's retirement date. Under such a circumstance, the Executive would cease performing their normal job duties on a date designated by the President and CEO and this shall not constitute a termination of the Executive's employment. The Executive's compensation specified in Article 5 would be maintained until the date of retirement.

7. **TERMINATION**

7.1 The Executive may resign their employment at any time by providing LHSC with at least ninety (90) calendar days' advance written notice of their resignation date. Upon receipt of such written notice, LHSC may, at its sole discretion, provide the Executive with written notice that they are not required to actively perform all or part of their duties and responsibilities under this Agreement for the remainder of the notice period. In the event of resignation, the Executive's entitlements will be strictly limited to receipt of any earned but unpaid wages and vacation pay, as well as continuation of benefits under Article 5 of

this Agreement up to and including the date their resignation takes effect (including any period during which the requirement to actively perform duties is waived, with such waiver not constituting a termination of employment).

- 7.2 LHSC may terminate the Executive's employment at any time without notice, pay-in-lieu of notice, or severance of any kind for willful misconduct, disobedience or willful neglect of duty that is not trivial and that has not been condoned by LHSC. Upon termination, the Executive will be entitled only to the payment of their earned but unpaid wages and vacation pay as of the date of termination.

If LHSC has cause to terminate the Executive's employment at common law that would not meet the "willful misconduct" standard above, the Executive will have no entitlement to reasonable notice or other damages at common law, but will be paid only their earned but unpaid wages and vacation pay as of the date of termination and their minimum termination pay, severance pay and any other minimum entitlements owed under the Ontario *Employment Standards Act, 2000* (the "ESA"), as amended from time to time, upon termination of employment.

- 7.3 In the absence of willful misconduct or cause for the termination of their employment in accordance with Article 7.2 above, LHSC may terminate the Executive's employment by providing the Executive with working notice and/or pay in lieu of notice of twenty-four (24) months' pay at base salary (the "Notice Period"). During any Notice Period, LHSC will:

- i. Continue to pay the Executive their base salary, less required deductions, as provided for above based on their length of service, which payment shall be inclusive of the minimum notice period and severance pay required by the ESA.
- ii. Continue LHSC's regular employer contributions to maintain the Executive's full benefit coverage for the minimum notice period required by the ESA. Thereafter, (subject to approval from benefit providers) LHSC will continue to pay its regular employer contributions to maintain the Executive's benefits under Article 5.4 (excluding sick pay, short and long-term disability coverage) of this Agreement until the earlier of: (a) the expiry of the Notice Period; or (b) the date that the Executive is eligible for group benefits through new employment or otherwise. If LHSC is unable to obtain permission from its benefit providers to continue the Executive's coverage, LHSC will pay the Executive a monthly lump sum amount equivalent to the monthly premium cost payable by LHSC.
- iii. Continue LHSC's regular employer contributions to HOOPP for the minimum period required by the ESA. Thereafter, LHSC will continue to pay its regular contributions to HOOPP until the earlier of: (a) fifty-two (52) weeks; (b) the date the Executive commences work with another HOOPP employer; or (c) the date the Executive joins another registered pension plan; whichever first occurs.

- iv. Pay and Performance Pay-At-Risk that is payable prior to the end of the minimum notice period under the ESA. For clarity, the Executive acknowledges and agrees that they are forfeiting the right to participate in the Performance Pay-At-Risk program and shall not be entitled to receive any Performance Pay-At-Risk or pro-rata amount that is payable after the minimum statutory notice period. The Executive further acknowledges and agrees that they shall not be entitled to receive any compensation or damages whatsoever in lieu thereof, including in respect of any period of notice of termination under the common law or contract (ex. wrongful dismissal damages).
 - v. Pay any accrued vacation pay owing to the Executive as of their termination date, as well as all vacation pay accrued during the minimum notice period required by the ESA.
 - vi. The Executive may convert their life insurance to a personal policy within thirty (30) days of their last day of active employment with LHSC, if they so choose.
- 7.4 For clarity, if the Executive's employment is terminated for any reason, whether voluntary or involuntary, under no circumstances will they receive less than the minimum entitlements (unpaid wages, termination notice or pay-in-lieu, severance pay, vacation pay, benefit continuation, etc.) under the ESA ("ESA Minimums"). It is understood and agreed that, if at the time of the termination of their employment, any of the termination provisions above do not meet their ESA Minimum, LHSC will provide the Executive with their ESA Minimums instead of their entitlements under the applicable termination provision(s).
- 7.5 The parties confirm that the provisions in Article 7 of this Agreement are fair and reasonable, are in full satisfaction of any and all entitlements that the Executive may have, including under contract or at common law, as a result of the termination of the Executive's employment with LHSC, and that they have no action, cause of action, claim, complaint or demand against LHSC or its successors or assigns on account of wrongful dismissal.
- 7.6 For clarity, except as set out in this Article, LHSC shall not be obliged to continue any other payments or coverage following the Executive's termination of employment, including payment of any Pay-At-Risk amounts.

8. RETURN OF PROPERTY

- 8.1 Upon termination of the Executive's employment and/or at any prior time upon the request of LHSC, the Executive must immediately return to the Organization all books,

documents, computer disks, software, object codes, effects, money, securities and/or property of any kind (including cell phones, computers, chargers, pagers, keys, files, etc.), together with any copies or extracts thereof, that belong to the Organization and/or for the Organization is accountable to others, which are in their possession, charge, custody or control.

9. VERIFICATION OF INFORMATION

9.1 The Executive confirms that the information provided during the hiring process is true and correct to the best of their knowledge. The Executive understands that any misrepresentation or falsification of the information provided will constitute willful misconduct for the purposes of termination under this Agreement.

10. ACCOMMODATION

10.1 LHSC is committed to ensuring an inclusive, barrier-free work environment for all team members. If the Executive requires accommodation due to disability during employment with the Organization, they agree that they will immediately advise People Services of all accommodation requirements and cooperate in determining the necessary and appropriate accommodation. Information received related to accommodation requirements will be kept confidential.

11. NO INDUCEMENT

11.1 The Executive acknowledges and agrees that LHSC has not induced, enticed or otherwise lured them away from any other employment or employment opportunities. The Executive acknowledges that they actively sought employment with LHSC, and that the Organization has made no promises or representations to them regarding job security or length of employment.

12. NOTICE

12.1 The parties shall be deemed to have received notice if:

- i. It is delivered personally or by email to the Executive or to LHSC, as the case may be; or
- ii. It is mailed, addressed to that party, in the case of LHSC, or in the case of the Executive, at their last residential address known to LHSC, and five (5) days have elapsed thereafter without a substantial and relevant postal disruption.

12.2 Any notice so delivered shall be deemed to have been given on the day of such delivery.

13. INDEPENDENT LEGAL ADVICE

13.1 The Executive acknowledges and agrees that the opportunity to seek independent legal advice was offered by LHSC prior to executing this Agreement.

14. GENERAL PROVISIONS

14.1 This Agreement, along with all documents referenced in it, represent the entire agreement between the Executive and LHSC, with respect to their employment and cancels and supersedes any prior understandings and agreements between them with respect to that employment. There are no representations, warranties, forms, conditions, undertakings or collateral agreements, express or implied, between the parties, other than as expressly set forth in this Agreement.

14.2 No amendment to this Agreement (except where permitted by this Agreement) will be binding unless it is set forth in writing and duly executed by both parties. Similarly, no waiver of any breach of any provision in this Agreement will be effective or binding unless it is made in writing and duly signed by the party purporting to give the same and, unless otherwise provided in the written waiver, will be limited to the specific breach waived.

14.3 If any provision of this Agreement is determined to be invalid or unenforceable in whole or in part, such invalidity or unenforceability will attach only to such provision or part of such provision and the remaining part of such provision and all other provisions in this Agreement will continue in full force and effect. Similarly, in the event that any provision or part of this Agreement is determined to be invalid or unenforceable for failing to meet the Executive's minimum entitlements under the then applicable provisions of the ESA, it is understood and agreed between the parties that the Executive's entitlements in respect of the subject matter to which the invalid or unenforceable provision applies, will be strictly limited to their minimum entitlements under the ESA.

14.4 This Agreement will endure to the benefit of and be binding upon the Executive's heirs, executors, administrators and legal personal representatives and the successors and permitted assigns of the Organization, respectively. For greater certainty, the parties may not assign this Agreement or any part thereof to a third party.

14.5 This Agreement will be governed by, and construed in accordance with, the law of the province of Ontario, and the laws of Canada applicable therein.

14.6 By accepting employment with LHSC, the Executive consents to LHSC collecting, using and disclosing the Executive's personal information to establish, manage, terminate and/or otherwise to administer the employment relationship, including, but not limited to:

- (a) ensuring that the Executive is properly remunerated for their services to LHSC, which may include disclosure to third party payroll providers;

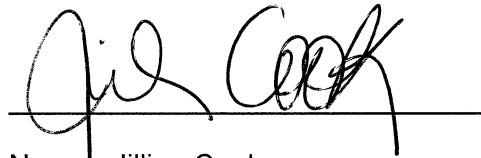
- (b) administering and/or facilitating the provision of any benefits to which the Executive is or may become entitled, including benefits coverage, pension plan and incentive plans; this shall include the disclosure of the Executive's personal information to the Organization's third party service providers and administrators;
- (c) ensuring that LHSC is able to comply with any regulatory, reporting and withholding requirements relating to the Executive's employment;
- (d) performance and promotion;
- (e) monitoring the Executive's access to and use of LHSC's electronic media services in order to ensure that the use of such services is in compliance with the Organization's policies and procedures and is not in violation of any applicable law; and
- (f) complying with LHSC's obligations to report improper or illegal conduct by any director, officer, Executive or agent of the Organization under any applicable health, criminal or other law.

IN WITNESS WHEREOF the parties hereto have executed this Agreement.

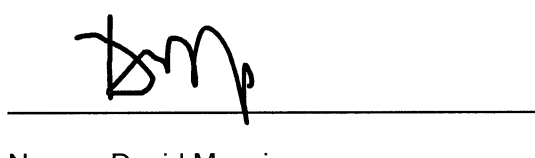
DATED this 19th day of January, 2026.

EXECUTIVE

LONDON HEALTH SCIENCES CENTRE



Name: Jillian Cook



Name: David Musyj

SIGNED, SEALED AND DELIVERED in the presence of:



Name:

SCHEDULE A

Job Description

1. Job Identification

Job Title:
Chief Financial Officer (CFO)

Dept/Unit/Program:
Finance, Information Technology Services (ITS)

Reports to Title:
President & CEO

Date:
January 12, 2026

Salary Plan/Pay Band:
A02 E10

2. Job Summary

The CFO is the single point of executive accountability for enterprise financial stewardship, digital & information technology governance (ITS). The role owns system-level risks and outcomes related to financial sustainability, cybersecurity & PHIPA compliance in the Electronic Health Record, interoperability with the provincial electronic health record, IT service reliability.

The Chief Financial Officer (CFO) provides enterprise-wide strategic leadership and fiduciary accountability for Finance, Information and Technology Services across London Health Sciences Centre. The role is responsible for ensuring financial stewardship, operational integrity, and long-term sustainability while supporting the delivery of safe, high quality, patient centred care in one of Canada's largest academic health sciences centres.

The CFO leads all aspects of financial management including multiyear budgeting and forecasting, capital planning and financing, treasury and cash management, financial reporting, and public accountability. This includes stewardship of large-scale capital projects, oversight of complex funding arrangements, and alignment with provincial policy, funding, and accountability frameworks.

The CFO works closely with the Board of Directors and its committees, providing clear, timely, and accurate financial and operational information to support effective governance, decision making, and oversight. The role supports the Board in fulfilling its fiduciary and statutory responsibilities, advises on financial risk and sustainability, and contributes to the development and monitoring of strategic and capital plans.

The CFO represents LHSC in its financial and accountability relationships with Ontario Health and the Ministry of Health, leading engagement on funding, capital approvals, reporting, audits, and performance expectations. The role ensures compliance with legislative, regulatory, and accountability requirements and supports constructive, transparent relationships with system partners and government.

In addition, the CFO provides executive leadership for digital transformation, information governance, cybersecurity, and data enabled decision making, ensuring technology investments support clinical excellence, operational efficiency, and system resilience.

The CFO is a key strategic partner to Executive Leadership, clinical and program leaders, academic and research partners, and external stakeholders. The role supports collective bargaining and workforce planning in a highly unionized environment and contributes to enterprise risk management, governance reform, and organizational recovery and transformation initiatives.

As a senior executive, the CFO plays a critical role in strengthening organizational discipline, transparency, and trust, enabling LHSC to meet its public mandate while positioning the organization for long term financial and operational stability.

The CFO provides strategic leadership and enterprise accountability for Finance, ITS, across LHSC. This includes budgeting & forecasting, capital planning, digital transformation & information governance, and public accountability. The CFO partners with Executive Leadership, clinical programs, academic & research partners to enable safe, high-quality care, system resilience, and long-term sustainability in a unionized environment.

Scope of Accountability

- Finance & Corporate Services (planning, budgeting, forecasting, capital, treasury, revenue cycle, procurement, contracting, audit)
- Information Technology Services (ITS): applications, infrastructure, cybersecurity, data governance, interoperability, analytics, ERP/EHR/LIS

3. Responsibilities and Duties		
Responsibility Area	Percent	Duties

People Leadership	20%	<ul style="list-style-type: none"> • Lead large, diverse unionized teams across Finance, ITS; partner with HR/Labour Relations to manage collective agreements and change initiatives. • Build leadership capacity and succession pipelines across Finance, ITS. • Advance equity, diversity, inclusion, and reconciliation; foster psychologically safe, respectful workplaces. • Embed LHSC's Values: Teamwork, Compassion, Curiosity, Accountability in leadership behaviour and portfolio outcomes.
Health, Wellness, & Safety	5%	<ul style="list-style-type: none"> • Demonstrates health and safety leadership and commitment to employee well-being. • Ensures OHSA obligations are met; maintains safe environments for staff, patients, families, and visitors. • Oversees resolution of adverse events and near misses; allocates resources for staff safety and wellness.
Strategic Planning & Portfolio Mandate Delivery	15%	<ul style="list-style-type: none"> • Creates and communicates strategic direction aligned with corporate vision and strategic plan. • Aligns portfolio service delivery with organizational goals; sets objectives and indicators. • Approves portfolio policies and standards; sponsors organization-wide issue resolution. • Partners with Executive Leadership Collaborative to provide strategic leadership to programs and services.
Quality Improvement & Innovation	15%	<ul style="list-style-type: none"> • Leads a culture of continuous improvement and innovation across Finance, ITS. • Sponsors emerging technologies and business cases; oversees portfolio-wide service quality.

		<ul style="list-style-type: none"> • Enables innovation via partnership development and process improvement.
Budget & Resource Management	20%	<ul style="list-style-type: none"> • Leads operating and capital budgets; long-range planning and cost containment. • Optimizes procurement, contracting, and value-for-money; resolves funding and operational issues. • Identifies alternate funding opportunities; negotiates service agreements; supports research funding partnerships.
External Stakeholder Engagement & Relationship Management	10%	<ul style="list-style-type: none"> • Represents LHSC with provincial, regional, and national stakeholders; strengthens relationships with universities and partners. • Collaborates with peers across hospitals and community organizations; resolves contentious issues with broader impact.
Regulatory Compliance and Accreditation	5%	<ul style="list-style-type: none"> • Ensure compliance with Accreditation Canada (Qmentum) standards across Leadership, Information Management, Patient Safety, Emergency Management. • Lead accreditation readiness (attestations, short-notice visits) and sustain continuous quality improvement cycles. • Sponsor organizational policies and governance for PHIPA privacy, electronic audit logs, and information sharing obligations.
Digital and Information Technology Governance	10%	<ul style="list-style-type: none"> • Own enterprise PHIPA compliance in ITS and information governance aligned to Ontario Health's DHIEX interoperability framework. • Sponsor cybersecurity maturity and incident response; reduce technical debt and improve service reliability. • Establish data & information governance aligned with CIHI's framework to ensure trustworthy analytics and decision support.

		<ul style="list-style-type: none"> • Lead Local Delivery Group
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Key Enterprise Risks Owned by the Role

- Financial sustainability & structural deficits impacting operations and access to care.
- Cybersecurity incidents / privacy breaches (PHIPA non-compliance, data loss, ransomware).
- Technical debt & IT reliability (downtime, unsupported systems, integration failures).
- Interoperability & EHR contribution non-compliance under DHIEX specifications.
- Accreditation Canada gaps in Leadership, Information Management, Emergency Management.

4. Education, Experience, and Qualifications

Required Education

Bachelor’s degree in finance, accounting, business, engineering, health administration or related field; Master’s degree preferred.

Preferred Education

MBA or equivalent graduate degree.

Required Certification(s)/License(s)/Professional Designation(s)

CPA (or equivalent) strongly preferred; CHCIO or digital/IT governance credentials an asset; familiarity with ISO 15189 quality systems.

Preferred Certification(s)/License(s)/Professional Designation(s)

CHE (Canadian College of Health Leaders), CPA (CA/CGA/CMA), CISSP/CISM or comparable cybersecurity credentials.

Required Experience

10–15 years progressive senior leadership in hospital/health system finance, with demonstrable oversight of ITS; unionized, multi-site environment experience.

Preferred Experience

Leadership of ERP/EHR/LIS transformations, ISO 15189 accreditation cycles, and large capital programs; Board and Accreditation surveyor engagement.

Job-Specific Skills

- Strategic Thinking and systems transformation aligned to organizational goals.
- Financial Planning: management of multi-million dollar operating and capital budgets.

- Digital Governance & Cybersecurity leadership; PHIPA compliance and privacy management.
- Values-Based Leadership, change management, and coalition building in unionized settings.
- Analytical problem-solving; evidence-informed decision-making; risk management.

5. Communication		
Contact	Type	Internal/External
Front-line staff, leadership across the organization, executives	Persuade vital internal stakeholders with conflicting interests to reach consensus; interactions may be emotional or controversial.	Internal
Patients/Clients, vendors, external committees, provincial partners	Influence vital external stakeholders to reach consensus and resolve issues; interactions may be emotional or controversial.	External

6. Leadership and Guidance			
Job Title(s)	Formal Direct Report	# of Employees	Examples of Leadership and Guidance Provided
Directors (Finance, ITS)	Yes	1–6	<ul style="list-style-type: none"> • Recruitment; performance development & management • Assigning of work • Maintaining quality • Provide leadership coaching, mentoring, advice, guidance, direction

7. Work Environment

Physical Effort

Generally comfortable office/clinical environment; freedom to sit, walk, stand.

Sensory Effort

N/A

Working Conditions

Dealing with complaints and/or emergencies occasionally
Travel between hospital sites for meetings.