



EXECUTIVE EMPLOYMENT CONTRACT

THIS AGREEMENT is made the 17 day of April, 2026

BETWEEN:

LONDON HEALTH SCIENCES CENTRE, a corporation without share capital duly incorporated under the laws of the Province of Ontario, having its head office at the City of London, in the Country of Middlesex, in the said Province

(Hereinafter referred to as “LHSC” or the “Organization”)

AND

SARAH MUTO

(Hereinafter referred to as the “Executive”)

WHEREAS the Executive has been employed with LHSC since 2005 in various roles and most recently as the Director, Medicine Program, University Hospital;

AND WHEREAS LHSC wishes to promote the Executive to the position of Interim Vice President, Facilities, Environmental and Support Services in accordance with the terms and conditions of this Agreement;

AND WHEREAS the Executive and LHSC agree that this Agreement supersedes all previous agreements between the parties;

NOW THEREFORE, in consideration of the promises and the mutual covenants contained herein, the parties agree as follows:

1. ENGAGEMENT AND TERM

- 1.1 LHSC hereby confirms the engagement of the Executive in the position of Interim Vice President, Facilities, Environmental and Support Services and the Executive hereby accepts the employment terms and conditions set out hereafter for a twelve (12) month term effective April 27, 2026 (the “Effective Date”).

- 1.2 By February 20, 2027, LHSC shall advise the Executive whether she will be confirmed in the permanent role of Vice President, Facilities, Environmental and Support Services. In this event, the terms and conditions of this Agreement shall continue to govern.
- 1.3 In the event that LHSC advises the Executive that she will not be confirmed in the permanent role, LHSC shall advise the Executive of the position to which she will be transferred, which position will be at a Director level or higher.
- 1.4 The Executive's employment with LHSC shall be for an indefinite period, subject to the termination provisions set out in Article 7 of the Agreement.

2. DUTIES AND RESPONSIBILITIES

- 2.1 While employed by LHSC, the Executive shall have the power, authority and responsibility to manage their assigned portfolio within the context of its role description, cooperating with the other members of the Leadership Team, and in the best interests of the Organization, as outlined in the job description attached as Schedule A. The Executive shall obey and carry out all lawful direction given by LHSC, and shall obey and carry out the by-laws, rules, regulations and constituting documents of the Organization, as may be in place from time to time. The Executive acknowledges that, from time to time, LHSC may unilaterally change the Executive's portfolio and that such changes shall not constitute a constructive dismissal of the Executive's employment.
- 2.2 The Executive shall devote the whole of their work time and attention to the business of the Organization and shall not, without prior written consent of the Organization, engage in any other business or employment. That said, part of the Executive's employment includes representing LHSC on task groups or committees, and/or being a voluntary member of one or more board of directors or committees of other healthcare-related organizations or community associations.
- 2.3 The Executive shall well and faithfully serve LHSC and shall use their best efforts to promote its interests. The Executive acknowledges that they are a fiduciary of the Organization and that they shall at all times act in the best interests of LHSC.
- 2.4 As a member of the LHSC's Executive Leadership Collaborative, the Executive will be required to periodically perform executive on-call duties that include assuming additional corporate leadership responsibility during an emergency or other unusual circumstance. While performing such on-call duties, the Executive is required to be available to provide on-site leadership on a 24-hour, 7 day a week basis.
- 2.5 The Executive may be required to work more than 37.5 hours per week, owing to the 24/7 nature of work. As well, the Executive may, from time to time, need to attend work

events outside of regular business hours. Flexibility is provided in flexing hours, as long as work outcomes are delivered.

- 2.6 At the request of the Executive, the President and CEO may approve the Executive accepting a short-term special assignment to perform work for another organization for which the Executive may receive additional compensation, in the President and CEO's sole discretion. Such approval is contingent upon such an assignment not impairing the ability of the Executive to fulfill their obligations to LHSC or create a conflict of interest.

3. CONFIDENTIALITY

- 3.1 The Executive acknowledges that, as a consequence of their employment with LHSC, and for the effective performance of their duties, they will be provided with access to, and entrusted with, confidential information, knowledge and documents relating to individuals as well as to the present and future business of LHSC (the "Confidential Information").
- 3.2 The Executive acknowledges and agrees that the right to maintain the confidentiality of the Confidential Information to preserve the goodwill of the Organization constitutes a proprietary right which the Organization is entitled to protect. Accordingly, the Executive hereby acknowledges and agrees that this covenant shall survive the termination of this Agreement; that they will not, either during the currency of this Agreement, or any time, thereafter, knowingly disclose any Confidential Information to any person except as required by law or court order; and that they will not use Confidential Information for purposes other than the purposes of the Organization.
- 3.3 The Executive acknowledges and agrees with LHSC that these restrictions are reasonable in the circumstances and hereby waives all defenses to the strict enforcement thereof.

4. CONFLICT OF INTEREST

- 4.1 It is understood and agreed that a conflict of interest or the perception of one does not necessarily involve monetary gain but may arise in a variety of ways. The Executive shall be responsible for recognizing and avoiding all circumstances that may give rise to actual or perceived conflict of interest situations.
- 4.2 The Executive agrees to promptly report any potential, actual, or perceived conflicts of interest to the President and CEO as established by LHSC policies and understands and agrees that failure to do so will constitute willful misconduct for the purposes of termination under this Agreement.

- 4.3 The Executive shall not, during the term of the Agreement, under any circumstances, either directly or indirectly, engage in any other occupation, business or entity, or have any interest in same, without the advance written consent of the President and CEO or as provided for in Article 3 above, and understands and agrees that engaging in such conduct without advance written consent will constitute willful misconduct for the purposes of termination under this Agreement.

5. EMPLOYMENT REMUNERATION

Subject to any applicable legislative requirements, including the *Broader Public Sector Executive Compensation Act, 2014*, its regulations and any successor legislation (collectively “the BPSECA”), LHSC agrees to provide the Executive with the following remuneration during the term of employment of the Executive and thereafter upon termination, if and only to the extent required by Article 7 below.

5.1 Base Salary

- i. For the duration of the Executive’s employment as Vice President, Facilities, LHSC shall pay to the Executive a base salary before statutory deductions of \$322,900.00 per annum, paid bi-weekly in arrears. This salary is inclusive of overtime and public holiday pay.
- ii. The Executive understands and agrees that their eligibility for any increase to their Base Salary will be subject to compliance with the BPSECA or other applicable legislation. If permitted by the BPSECA, adjustments to the Executive’s base salary shall be based on an annual review of the Executive’s performance and approved in writing by the President and CEO, in accordance with LHSC’s Executive remuneration policy, and subject to any applicable legislation including the BPSECA.

5.2 Performance Pay-At-Risk

- i. The Executive will be eligible to participate in an annual performance program that may pay an additional amount equivalent to up to three percent (3%) of base salary as a Performance Quality Improvement Plan (ECFAA).
- ii. Annual targets will be established by LHSC’s Board of Directors (the “Board”) and set out in LHSC’s annual quality improvement plan, and as provided for by the BPSECA. Targets and expectations will be established at levels that are challenging and provide evidence of accomplishment in achieving agreed upon goals and objectives.
- iii. The President and CEO shall perform an annual assessment and evaluation of the Executive’s performance to determine whether the Executive has met the

performance objectives as set by the President and CEO. This annual component of pay-at-risk is an additional amount equivalent of up to twelve percent (12%) of the annual base salary. This assessment and evaluation shall be conducted consistent with any policy or procedure that may be established from time to time.

- iv. Performance pay-at-risk is pensionable for the purposes of the Healthcare of Ontario Pension Plan (HOOPP).

5.3 Pension

The Executive shall be a member of, and participate in, HOOPP. The Executive and LHSC will each make their requisite contributions to HOOPP during the term of this Agreement and following the termination of the Executive's employment, as provided for in Article 7 below.

5.4 Benefits

The Executive is eligible for employment benefits as established by the Board and approved in writing by the President and CEO, in accordance with the Executive remuneration policy and subject to any application legislation. The Executive's employment benefits include the following:

- i. Automobile allowance of \$1,000.00 per month for total annual amount of \$12,000.00. Due to the benefit, the Executive is not eligible for reimbursement of automobile travel in their vehicle.
- ii. Health services plan, sickness plan, accidental insurance plan and term life insurance plan, attached as Schedule B.
- iii. Health Care Spending Account (HCSA) of \$4,000.00 per calendar year.
- iv. Reimbursement for professional association fees or memberships relevant to the position to a maximum of \$2,500.00 per year for up to two (2) professional associations. Reimbursement requires written pre-approval from the President and CEO.
- v. A professional development fund of up to \$3,000.00 plus five (5) days paid leave per year to be used to cover direct costs and time spent on the Executive's work related to individualized professional development program.
- vi. Should the Executive retire with the Organization, they may elect to retain Extended Health Care, Hospitalization, and Dental benefits until the age of sixty-

five (65), provided the Executive pays one hundred percent (100%) of LHSC's premiums for these benefits, after the age of fifty-five (55).

It is understood that LHSC's responsibility for these insurance, pension, and benefit plans is limited to the contribution of its agreed share of premiums and that LHSC is not the insurer of any benefits provided pursuant to such plans.

5.5 Vacation

- i. The Executive will be entitled to seven (7) weeks' vacation. Carryover of vacation requires prior written approval from the President and CEO.
- ii. Vacation is taken at a time mutually agreed to by the Executive and President and CEO.
- iii. Vacation pay will be paid to the Executive when vacation time off is taken.

5.6 The Executive is entitled to reimbursement of reasonable authorized business-related expenses incurred during the conduct of LHSC business, subject to approval by the President and CEO.

5.7 It is a business requirement that the Executive be able to travel to any of LHSC's facilities, travel out of the London area, and be in contact with the Organization while on call during declared emergencies or unusual situations that may arise at any time. Due to the requirements to carry out hospital business at all sites, be accessible when working away from London, and to respond to hospital emergencies, the Executive will be provided with a standard laptop computer, and a cell phone.

6. RETIREMENT

6.1 The Executive may voluntarily choose to retire under the HOOPP Early Retirement Provisions after the age of fifty-five (55). If practical, the Executive will provide the President and CEO with at least six (6) months' written notice prior to any proposed retirement date.

6.2 LHSC retains the right to search for a replacement during the period when the Executive has announced their retirement and to employ their replacement prior to the Executive's retirement date. Under such a circumstance, the Executive would cease performing their normal job duties on a date designated by the President and CEO and this shall not constitute a termination of the Executive's employment. The Executive's compensation specified in Article 5 would be maintained until the date of retirement.

7. TERMINATION

7.1 The Executive may resign their employment at any time by providing LHSC with at least ninety (90) calendar days' advance written notice of their resignation date. Upon receipt of such written notice, LHSC may, at its sole discretion, provide the Executive with written notice that they are not required to actively perform all or part of their duties and responsibilities under this Agreement for the remainder of the notice period. In the event of resignation, the Executive's entitlements will be strictly limited to receipt of any earned but unpaid wages and vacation pay, as well as continuation of benefits under Article 5 of this Agreement up to and including the date their resignation takes effect (including any period during which the requirement to actively perform duties is waived, with such waiver not constituting a termination of employment).

7.2 LHSC may terminate the Executive's employment without notice, pay-in-lieu of notice, or severance of any kind for willful misconduct, disobedience or willful neglect of duty that is not trivial and that has not been condoned by LHSC. Upon termination, the Executive will be entitled only to the payment of their earned but unpaid wages and vacation pay as of the date of termination.

If LHSC has cause to terminate the Executive's employment at common law that would not meet the "willful misconduct" standard above, the Executive will have no entitlement to reasonable notice or other damages at common law, but will be paid only their earned but unpaid wages and vacation pay as of the date of termination and their minimum termination pay, severance pay and any other minimum entitlements owed under the Ontario *Employment Standards Act, 2000* (the "ESA"), as amended from time to time, upon termination of employment.

7.3 In the absence of willful misconduct or cause for the termination of their employment in accordance with Article 7.2 above, LHSC may terminate the Executive's employment by providing the Executive with working notice and/or pay in lieu of notice of twelve (12) months' pay at base salary (the "Notice Period"). During any Notice Period, LHSC will:

- i. Continue to pay the Executive their base salary, less required deductions, as provided for above based on their length of service, which payment shall be inclusive of the minimum notice period and severance pay required by the ESA.
- ii. Continue LHSC's regular employer contributions to maintain the Executive's full benefit coverage for the minimum notice period required by the ESA. Thereafter, (subject to approval from benefit providers) LHSC will continue to pay its regular employer contributions to maintain the Executive's benefits under Article 5.4 (excluding sick pay, short and long-term disability coverage) of this Agreement until the earlier of: (a) the expiry of the Notice Period; or (b) the date that the Executive is eligible for group benefits through new employment or otherwise. If LHSC is unable to obtain permission from its benefit providers to continue the

Executive's coverage, LHSC will pay the Executive a monthly lump sum amount equivalent to the monthly premium cost payable by LHSC.

- iii. Continue LHSC's regular employer contributions to HOOPP for the minimum period required by the ESA. Thereafter, LHSC will continue to pay its regular contributions to HOOPP until the earlier of: (a) fifty-two (52) weeks; (b) the date the Executive commences work with another HOOPP employer; or (c) the date the Executive joins another registered pension plan; whichever first occurs.
 - iv. Pay and Performance Pay-At-Risk that is payable prior to the end of the minimum notice period under the ESA. For clarity, the Executive acknowledges and agrees that they are forfeiting the right to participate in the Performance Pay-At-Risk program and shall not be entitled to receive any Performance Pay-At-Risk or pro-rata amount that is payable after the minimum statutory notice period. The Executive further acknowledges and agrees that they shall not be entitled to receive any compensation or damages whatsoever in lieu thereof, including in respect of any period of notice of termination under the common law or contract (ex. wrongful dismissal damages).
 - v. Pay any accrued vacation pay owing to the Executive as of their termination date, as well as all vacation pay accrued during the minimum notice period required by the ESA.
 - vi. The Executive may convert their life insurance to a personal policy within thirty (30) days of their last day of active employment with LHSC, if they so choose.
- 7.4 For clarity, if the Executive's employment is terminated for any reason, whether voluntary or involuntary, under no circumstances will they receive less than the minimum entitlements (unpaid wages, termination notice or pay-in-lieu, severance pay, vacation pay, benefit continuation, etc.) under the ESA ("ESA Minimums"). It is understood and agreed that, if at the time of the termination of their employment, any of the termination provisions above do not meet their ESA Minimum, LHSC will provide the Executive with their ESA Minimums instead of their entitlements under the applicable termination provision(s).
- 7.5 The parties confirm that the provisions in Article 7 of this Agreement are fair and reasonable, are in full satisfaction of any and all entitlements that the Executive may have, including under contract or at common law, as a result of the termination of the Executive's employment with LHSC, and that they have no action, cause of action, claim, complaint or demand against LHSC or its successors or assigns on account of wrongful dismissal.

7.6 For clarity, except as set out in this Article, LHSC shall not be obliged to continue any other payments or coverage following the Executive's termination of employment, including payment of any Pay-At-Risk amounts.

8. RETURN OF PROPERTY

8.1 Upon termination of the Executive's employment and/or at any prior time upon the request of LHSC, the Executive must immediately return to the Organization all books, documents, computer disks, software, object codes, effects, money, securities and/or property of any kind (including cell phones, computers, chargers, pagers, keys, files, etc.), together with any copies or extracts thereof, that belong to the Organization and/or for the Organization is accountable to others, which are in their possession, charge, custody or control.

9. VERIFICATION OF INFORMATION

9.1 The Executive confirms that the information provided during the hiring process is true and correct to the best of their knowledge. The Executive understands that any misrepresentation or falsification of the information provided will constitute willful misconduct for the purposes of termination under this Agreement.

10. ACCOMMODATION

10.1 LHSC is committed to ensuring an inclusive, barrier-free work environment for all team members. If the Executive requires accommodation due to disability during employment with the Organization, they agree that they will immediately advise People Services of all accommodation requirements and cooperate in determining the necessary and appropriate accommodation. Information received related to accommodation requirements will be kept confidential.

11. NO INDUCEMENT

11.1 The Executive acknowledges and agrees that LHSC has not induced, enticed or otherwise lured them away from any other employment or employment opportunities. The Executive acknowledges that they actively sought employment with LHSC, and that the Organization has made no promises or representations to them regarding job security or length of employment.

12. NOTICE

12.1 The parties shall be deemed to have received notice if:

- i. It is delivered personally or by email to the Executive or to LHSC, as the case may be; or

- ii. It is mailed, addressed to that party, in the case of LHSC, or in the case of the Executive, at their last residential address known to LHSC, and five (5) days have elapsed thereafter without a substantial and relevant postal disruption.

12.2 Any notice so delivered shall be deemed to have been given on the day of such delivery.

13. INDEPENDENT LEGAL ADVICE

13.1 The Executive acknowledges and agrees that the opportunity to seek independent legal advice was offered by LHSC prior to executing this Agreement.

14. GENERAL PROVISIONS

14.1 This Agreement, along with all documents referenced in it, represent the entire agreement between the Executive and LHSC, with respect to their employment and cancels and supersedes any prior understandings and agreements between them with respect to that employment. There are no representations, warranties, forms, conditions, undertakings or collateral agreements, express or implied, between the parties, other than as expressly set forth in this Agreement.

14.2 No amendment to this Agreement (except where permitted by this Agreement) will be binding unless it is set forth in writing and duly executed by both parties. Similarly, no waiver of any breach of any provision in this Agreement will be effective or binding unless it is made in writing and duly signed by the party purporting to give the same and, unless otherwise provided in the written waiver, will be limited to the specific breach waived.

14.3 If any provision of this Agreement is determined to be invalid or unenforceable in whole or in part, such invalidity or unenforceability will attach only to such provision or part of such provision and the remaining part of such provision and all other provisions in this Agreement will continue in full force and effect. Similarly, in the event that any provision or part of this Agreement is determined to be invalid or unenforceable for failing to meet the Executive's minimum entitlements under the then applicable provisions of the ESA, it is understood and agreed between the parties that the Executive's entitlements in respect of the subject matter to which the invalid or unenforceable provision applies, will be strictly limited to their minimum entitlements under the ESA.

14.4 This Agreement will endure to the benefit of and be binding upon the Executive's heirs, executors, administrators and legal personal representatives and the successors and permitted assigns of the Organization, respectively. For greater certainty, the parties may not assign this Agreement or any part thereof to a third party.

14.5 This Agreement will be governed by, and construed in accordance with, the law of the province of Ontario, and the laws of Canada applicable therein.

14.6 By accepting employment with LHSC, the Executive consents to LHSC collecting, using and disclosing the Executive’s personal information to establish, manage, terminate and/or otherwise to administer the employment relationship, including, but not limited to:

- (a) ensuring that the Executive is properly remunerated for their services to LHSC, which may include disclosure to third party payroll providers;
- (b) administering and/or facilitating the provision of any benefits to which the Executive is or may become entitled, including benefits coverage, pension plan and incentive plans; this shall include the disclosure of the Executive’s personal information to the Organization’s third-party service providers and administrators;
- (c) ensuring that LHSC is able to comply with any regulatory, reporting and withholding requirements relating to the Executive’s employment;
- (d) performance and promotion;
- (e) monitoring the Executive's access to and use of LHSC’s electronic media services in order to ensure that the use of such services is in compliance with the Organization’s policies and procedures and is not in violation of any applicable law; and
- (f) complying with LHSC’s obligations to report improper or illegal conduct by any director, officer, Executive or agent of the Organization under any applicable health, criminal or other law.

IN WITNESS WHEREOF the parties hereto have executed this Agreement.

DATED this 17 day of April, 2026.

EXECUTIVE

LONDON HEALTH SCIENCES CENTRE



Name: Sarah Muto

Name: David Musyj

SIGNED, SEALED AND DELIVERED in the presence of:



Name: Julia Marchesan

SCHEDULE A

Job Description

1. Job Identification

Job Title:

Vice President, Facilities, Environmental and Support Services

Dept/Unit/Program:

Facilities Engineering & Maintenance; Environmental Services; Food & Nutrition (Dietary); Security & Public Safety; Central Utilities & Power Plant; Space Planning & Capital Renewal

Reports to Title:

President and CEO

Date:

January 12, 2026

Salary Plan/Pay Band:

Executive

2. Job Summary

The Vice President, Facilities is the single point of executive accountability for the safety, integrity, resilience, and regulatory compliance of LHSC's physical environment and infrastructure across all sites. The role owns enterprise outcomes and risks related to utilities and power plant reliability, life safety systems, environmental services and infection prevention support, food and nutrition services, security and public safety, building maintenance and engineering, Accreditation Canada readiness, and stewardship of public capital and operating resources.

The Vice President of Facilities provides executive leadership and enterprise accountability for all Facilities functions across LHSC's multi-site academic health sciences centre. The role is accountable for the safe, reliable, and compliant operation, maintenance, and stewardship of the physical environment that supports patient care, clinical programs, research, education, and administrative operations within a complex, unionized, publicly funded Ontario healthcare system.

The Vice President is responsible for ensuring that facilities infrastructure, utilities, and support systems meet all applicable legislative, regulatory, accreditation, and safety requirements, while enabling high quality clinical care and minimizing operational risk. This includes oversight of plant operations, maintenance and engineering, capital renewal, infrastructure planning, environmental services, energy management, sustainability initiatives, life safety systems, and emergency preparedness and business continuity as they relate to the built environment.

Working in close partnership with clinical leaders, executive colleagues, and corporate services, the Vice President of Facilities aligns facilities strategies with organizational priorities, clinical needs, and long-term capital plans. The role plays a critical leadership function in major capital projects, redevelopment initiatives, and deferred maintenance strategies, ensuring projects are delivered safely, efficiently, and in a manner that supports clinical operations and future growth.

The Vice President provides strategic advice to the Executive Leadership Team and supports governance and public accountability requirements through effective planning, reporting, and risk management. The role also works collaboratively with external partners including Ontario Health, the Ministry of Health, Infrastructure Ontario, regulators, utilities, and municipal authorities to ensure alignment with provincial policy, funding frameworks, and system wide objectives.

Through strong people leadership, the Vice President fosters a culture of safety, accountability, continuous improvement, and collaboration across Facilities teams and vendor partners, ensuring the physical environment of LHSC is resilient, sustainable, and capable of supporting the organization's mission now and into the future.

Provides executive leadership and enterprise accountability for Facilities functions across LHSC's multi-site academic health sciences centre. Accountable for safe, reliable, and compliant operation of the physical environment supporting patient care, research, and education in a unionized, publicly funded Ontario context. Partners with clinical and corporate leaders to ensure operational excellence, capital renewal, sustainability, and emergency preparedness.

Scope of Accountability

- Environmental Services (EVS): cleaning, disinfection, waste/linen, infection prevention support
- Food & Nutrition (Dietary): patient food services, retail/catering where applicable, nutrition support logistics
- Security & Public Safety: campus safety, access control, investigations, workplace violence prevention
- Facilities Engineering & Maintenance: MEP systems, building automation, life safety, medical gases
- Central Utilities & Power Plant: steam/chilled water, emergency power, energy management and sustainability
- Space Planning, Deferred Maintenance & Capital Renewal: FCAs, asset lifecycle, renovations and minor capital

3. Responsibilities and Duties		
Responsibility Area	Percent	Duties
People Leadership	15%	<ul style="list-style-type: none"> • Lead large, diverse unionized teams (trades, EVS, dietary, security); foster inclusive, respectful, and safe workplaces. • Partner with HR/Labour Relations on collective agreements, grievances, and workforce change. • Build leadership capacity and succession across Facilities portfolios; embed LHSC values in daily practice.
Health, Wellness, & Safety	5%	<ul style="list-style-type: none"> • Ensure compliance with OHSA and life safety requirements; maintain a safety-first culture. • Sponsor workplace violence prevention, contractor safety, and safe work procedures. • Oversee investigation and resolution of incidents, near misses, and infrastructure hazards.
Strategic Planning & Portfolio Mandate Delivery	30%	<ul style="list-style-type: none"> • Develop and execute Facilities strategies aligned with LHSC's strategic and clinical services plans. • Lead multi-site integration/standardization and service level agreements with programs. • Provide executive advice on asset risk, resilience, sustainability, and long-range capital needs.
Operations & Infrastructure Reliability	15%	<ul style="list-style-type: none"> • Ensure reliable operation of MEP systems, medical gases, building automation, and life safety systems. • Provide executive oversight of central utilities, emergency power, and energy management programs. Direct EVS, Food & Nutrition, and Security programs to meet patient, staff, and visitor needs.
Budget & Resource Management	10%	<ul style="list-style-type: none"> • Develop and manage operating and capital budgets for Facilities; optimize vendor/contract performance.

		<ul style="list-style-type: none"> • Lead asset lifecycle planning, deferred maintenance prioritization, and energy/sustainability investments. • Ensure value-for-money and transparent reporting to the Board and external bodies.
Regulatory Compliance and Accreditation	10%	<ul style="list-style-type: none"> • Ensure compliance with Accreditation Canada (Qmentum), Ontario Building/Fire Codes, TSSA/ESA, and environmental regulations. • Sponsor life safety, emergency preparedness, utility failure response, construction-related infection control. • Lead readiness for accreditation surveys and regulatory inspections.
External Stakeholder Engagement & Relationship Management	10%	<ul style="list-style-type: none"> • Represent LHSC in regional/provincial Facilities, energy, and emergency management forums. • Collaborate with universities, research institutes, and capital partners on infrastructure needs. • Engage with authorities having jurisdiction and community partners on safety and compliance.
Quality Improvement & Innovation	5%	<ul style="list-style-type: none"> • Drive continuous improvement (Lean/Kaizen), technology adoption, and sustainability initiatives. • Standardize KPIs and dashboards (reliability, cleanliness, energy, security) for performance management.

Key Enterprise Risks Owned by the Role

- Critical utilities failure (power, steam, water, medical gases) impacting continuity of care.
- Life safety system failure or code non-compliance causing harm or regulatory action.
- Deferred maintenance escalation leading to service disruption and cost growth.
- Construction/renovation IPAC risks (air, water, dust) affecting patient safety.
- Security and workplace violence incidents affecting safety of staff, patients, and visitors.
- Accreditation Canada findings related to Environment of Care or Emergency Management.

4. Education, Experience, and Qualifications

Required Education

Bachelor's degree in engineering, facilities management, business/public administration, or related field; Master's degree preferred.

Preferred Education

Graduate degree (MBA, MEng, MHA) and relevant executive education.

Required Certification(s)/License(s)/Professional Designation(s)

CHFM/CFM, P.Eng. or equivalent experience; code/life safety training; emergency management ICS awareness.

Preferred Certification(s)/License(s)/Professional Designation(s)

FACHE/CHE, LEED AP, energy management (CEM), project/construction credentials (PMP).

Required Experience

10–15 years progressive senior leadership in hospital/health system facilities within a unionized, multi-site environment; demonstrated oversight of EVS, Dietary, Security, Plant Operations, and Maintenance.

Preferred Experience

Leading central utility plants, major capital/renewal programs, and accreditation/regulatory inspections in Ontario.

Job-Specific Skills

- Strategic and systems thinking; asset risk management; lifecycle and capital planning.
- Operational excellence in MEP/utility systems, reliability engineering, and performance management.
- Regulatory literacy (OBC/Fire Code, TSSA, ESA) and Accreditation Canada standards.
- Change leadership in unionized settings; labour relations; contractor/vendor governance.
- Financial acumen and value-for-money stewardship; sustainability/energy management.

5. Communication		
Contact	Type	Internal/External
Clinical leaders, physicians, program directors	Align service levels; communicate risks/mitigations; coordinate outages and projects.	Internal
Front-line facilities staff and union representatives	Engage, consult, and resolve issues; manage change and safety concerns.	Internal
Authorities Having Jurisdiction (Fire, TSSA, ESA), vendors/contractors	Compliance coordination, inspections, contracts, and performance management.	External
Universities/research partners and community agencies	Plan shared infrastructure and site services; coordinate security and emergency planning.	External

6. Leadership and Guidance			
Job Title(s)	Formal Direct Report	# of Employees	Examples of Leadership and Guidance Provided
Directors/Managers (EVS, Dietary, Security, Engineering/Maintenance, Utilities/Power Plant, Space Planning)	Yes	6–12	Recruitment, coaching, performance management; work assignment and prioritization; quality and compliance oversight; emergency command roles.

7. Work Environment

Physical Effort

Mixture of office and plant environments; regular walking of sites/roof/mechanical areas; occasional lifting/ladder use as required for inspections.

Sensory Effort

Frequent monitoring of alarms, dashboards, and technical data; sustained attention during incidents/outages.

Working Conditions

On-call for infrastructure emergencies; exposure to plant noise/heat; travel between hospital sites and partner facilities.