

Date

Office of the President and CEO

London Health Sciences Centre

Victoria Hospital, Room C3-124

800 Commissioners Road E. PO Box 5010

London, ON N6A 5W9

**Re: LHSC President’s Award – Core Values – *How We Serve Our Patients* nomination for insert name**

I am pleased to write this letter to nominate insert name for a President’s Award for Core Values – *How We Serve Our Patients*.

**Compassion**

Describe how the nominee:

* Engages others with kindness, sensitivity and respect
* Listens carefully to the needs of our patients and families in every interaction and seeks to understand the perspectives of our patients
* Treats patients and families as individuals and partners with the goal of providing care that is respectful, dignified and meaningful
* Respects and values differences such as culture, gender identity, faith, sexual orientation, ethnicity and age, to drive a culture of inclusion

**Teamwork**

Describe how the nominee:

* Works together to serve others
* Functions effectively as part of one team committed to the needs of patients, and their families
* Celebrates the successes of others
* Respects the perspectives and roles of others within and outside LHSC in order to foster open and transparent dialogue

**Curiosity**

Describe how the nominee:

* Demonstrates a desire to gain knowledge through questioning and exploration
* Listens without judgment
* Open to others bringing important and valuable perspectives to a situation
* Fosters and values a learning culture and environment

**Accountability**

Describe how the nominee:

* Adheres to the highest standards of personal, professional and corporate responsibility
* Accepts responsibility for decisions, actions and the outcomes expected of them
* Continually pursues better ways to provide the highest quality of care and services
* Acts as responsible steward of all resources
* Creates a safe environment for patients and their families
* Works with great integrity, ethics and professional standards

In addition, demonstrate how the nominee:

* *Holds others accountable for living the core values*
* *Demonstrates the ability to inspire others to live the values in serving our patients*
* *Advances the core values through formal or informal leadership*

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Sincerely,

[Nominator]