

YOUR FIRST VISIT

to the London Regional Cancer Program

Feel free to fill in the blanks with your information.

Welcome to the LRCP

Welcome! You have just checked in at main reception (level 2) for your first visit. You may have also received a "My Care Binder" and other important information.

Questionnaire and Tour

A volunteer or clerk will kindly ask you to complete a short survey at one of the Symptom Screening kiosks. Next, you will go on a mini tour of the centre.

Waiting for your Appointment

Make your way over to the reception desk in your clinic. You will be given a pager so you know when the Doctor is ready to see you. *Your appointment may take several hours. Thank you for your patience.*

While you Wait

On Level 1, you will find the Patient & Family Resource Centre, free refreshments, Tim Hortons, and the Volunteer Office. Feel free to visit these places while you wait. Do not forget to take your pager with you!

Your Appointment

You may meet with several members of your healthcare team during your visit, like your Doctor, Resident, and Nurse.

Visiting the Lab

Your Doctor may order blood work. You will need to go to the Lab on Level 2 in room A2-800.

Visiting the Pharmacy

You may need to pick up medications from the Pharmacy. It is located on Level 2 in room A2-825.



Name of clerk: _____



Name of volunteer: _____



I am being seen in clinic: _____



Free Wi-Fi is available on "lpublic"



AFTER YOUR FIRST VISIT

to the London Regional Cancer Program

Feel free to fill in the blanks with your information

Your Next Appointment

Things to think about before your next appointment:

- Bring your updated medication list
- Questions about diagnosis, treatment, next steps, support, etc.

Managing your Symptoms

During your first visit, you filled out a survey at the Symptom Screening kiosk. Please visit this kiosk each time you visit the LRCP for an appointment. This will help your care team manage your symptoms. More information on how to manage your symptoms is available in the Patient & Family Resource Centre (on Level 1) or from your care team.

Resources at LRCP

We know that cancer care involves more than just the physical treatment. There are many support services available at the centre for both you and your caregiver. Ask your care team or visit bit.ly/LRCPcontacts for more information.

Community Resources

Some people choose to access resources and support in their community. Check out some of the resources available through the organizations listed on the right.

Care Close to Home

Did you know you may be able to receive chemotherapy in your community? Talk to your care team about options for care closer to home.

We want to hear from you!

Your experience is important to us! Contact the Patient Experience office and let us know how we are doing.



Date of my next appointment: _____



Need help? Ask a volunteer for assistance.

- Drug Access Facilitator
- Aboriginal Patient Navigator
- Supportive Care (Social Work, Dietitian, Financial Assistance, Psychiatry and Counseling)
- Telephone Triage Nurse

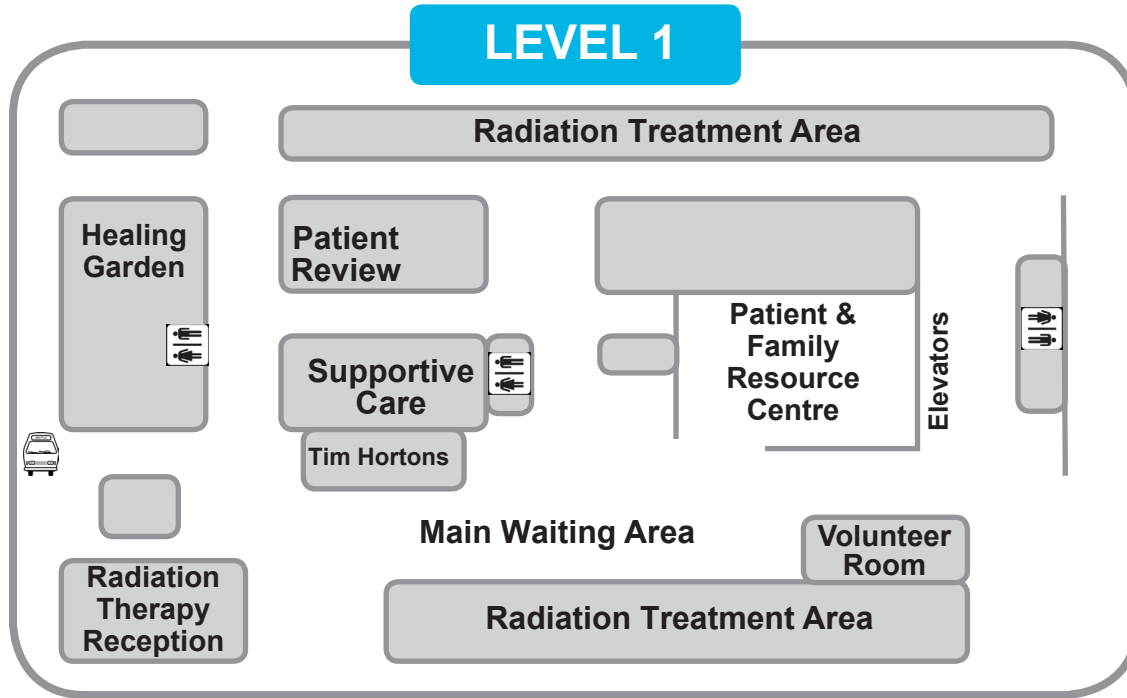
- Wellspring
- Wheels of Hope
- Canadian Cancer Society Peer Support and Community Groups
- CancerChatCanada



Patient Experience office:
519-685-8500 ext. 52036

LONDON REGIONAL CANCER PROGRAM MAPS

ENTRANCE



Washrooms

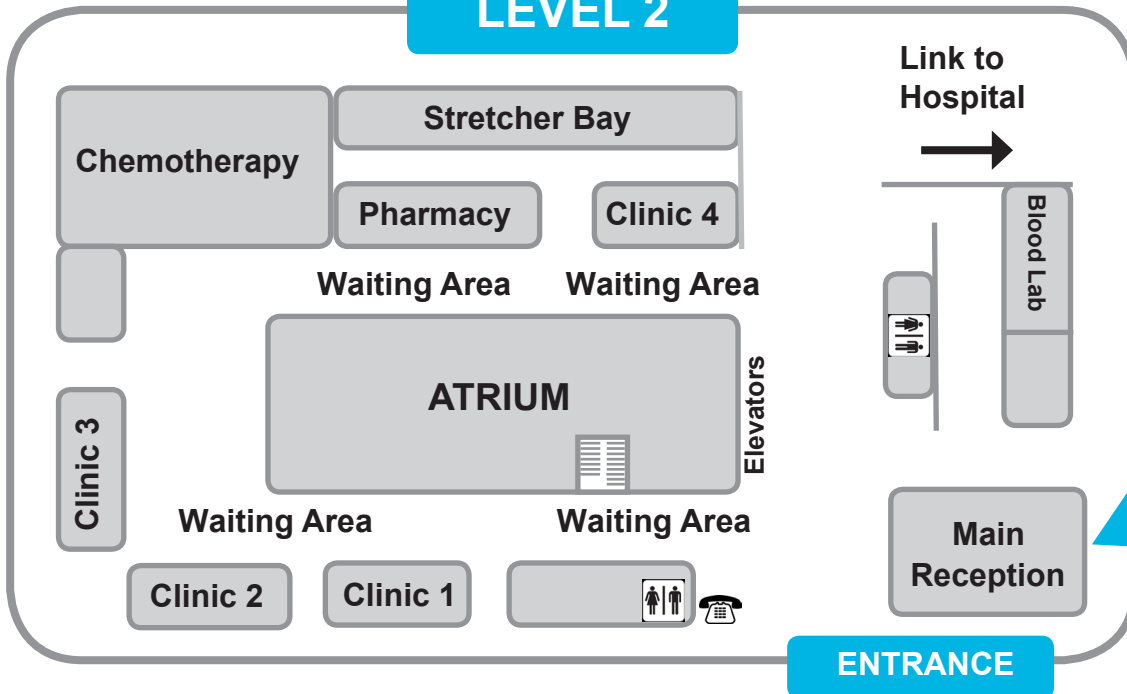


Residence Inn Pickup



Telephone

LEVEL 2



You are here!