



April 1, 2015

SWORBHP Communication Line

The SWORBHP self-report hotline and email system has been in place since September 2010 for paramedics to use 24 hours a day, 365 days per year to facilitate the reporting of a variance or issue on a call.

Starting April 1, 2015, we are pleased to announce that the scope of the self-report hotline has been expanded to include but not be limited to:

- reporting of exceptional performance on challenging calls,
- notable avoidance or recovery from “near-miss” situations,
- peer-recognition for jobs well done,
- non-urgent service requests for the review of a call.

Please note that the link on the SWORBHP website has been re-branded to **SWORBHP Communication Line** for paramedics to access.

If dialing by phone, the toll free number remains unchanged. We look forward to hearing from you on a broader scale related to your practice.

SWORBHP Communication Line:

1-888-997-6718

sworbhpreport@lhsc.on.ca

