

IQEMS for Paramedic Feedback

The following will provide guidance to access the online forms for responding to a feedback request.

Paramedic Feedback Notification

You will receive an email with login instructions to access the online feedback documents. (Refer to Figure 1)
The service operator designate will also receive a notification that a feedback email has been sent and will be able to log in with their own credentials to view the audit information and feedback.

Dear Mr/Ms:

A call audit has identified one or more item(s) requiring feedback.

Access Feedback Documents

Website: <https://www.clinicalaudit.ca/medic/mediclogin.aspx>
Username (EHS #): 5 Digit EHS number
Password: AbCd1234

- The website containing the feedback documentation can be accessed 5 times before the password expires
- Each login session will time out at 40 minutes when completing the feedback
- Feedbacks are to be completed in an environment that guarantees security and confidentiality of all the information available for viewing

Access Base Hospital Policies

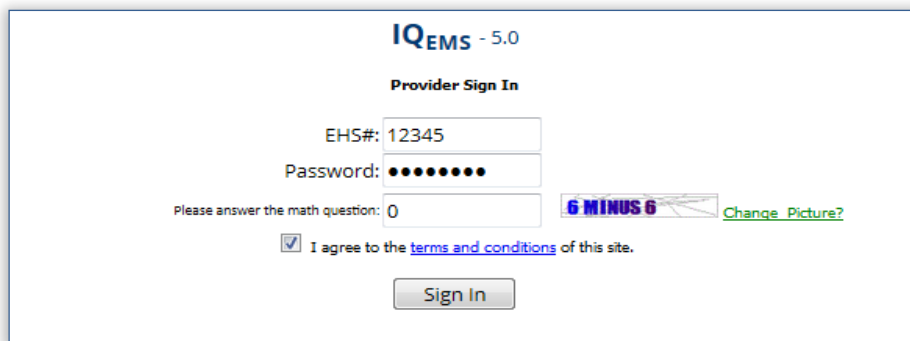
Visit your Base Hospital website to review related policies.

Thank you for your cooperation.

Figure 1

Paramedic Feedback Login

- Access the feedback form at <https://www.clinicalaudit.ca/medic/mediclogin.aspx>
- Ensure all required login details are entered (Refer to Figure 2)



IQEMS - 5.0

Provider Sign In

EHS#: 12345

Password: ●●●●●●

Please answer the math question: 0 **6 MINUS 6** [Change Picture?](#)

I agree to the [terms and conditions](#) of this site.

Sign In

Figure 2

Paramedic Feedback Form

- Review the ePCR and feedback form with the base hospital reviewer findings. (Refer to Figure 3)
- Provide your response in the **Provider Comments** section.
- Type your name in the **Provider Signature** field.
- Click the **Submit** button to return the feedback to your Base Hospital.
- You will receive an email notification when the response is successfully received by the Base Hospital.
- Each time the site is accessed, you will have 40 minutes to complete the feedback before the system times out.
- The feedback documentation can be accessed five times before the password expires.
- Feedback response timelines, further feedback and/or interviews are based on individual Base Hospital policies.

The screenshot shows the 'Provider Feedback Form' interface within the IQEMS - 5.0 system. The form is titled 'Feedback Form' and 'Provider Feedback Form'. It contains several input fields and sections:

- Service:** [Text Input]
- Provider Name:** [Text Input]
- Call Number:** [Text Input]
- EHS#:** [Text Input]
- Call Date:** 4/12/2017
- Findings:** A text area containing the following text: "After review of the attached call the following item(s) have been identified requiring further clarification. Please review the item(s) and comment in the provider comment section below:
1) Medic Coding Error
2) ETT Placement Confirmation Not Completed on Transfer to ED
3) Intubation Depth > 26 cm (Oral)"
- Additional Comments:** A large text area for additional input.
- Manager:** [Text Input]
- Date:** 10/05/2017
- Provider Comments:** A large text area for the provider's response.
- Provider Signature:** [Text Input]
- Closed: Manager:** [Text Input]
- Date:** [Text Input]
- Submit:** A button at the bottom left.

Figure 3

For technical support, please contact your Base Hospital support team.



CPCsupport@hsnsudbury.ca
705.675-4783



sworbhp@lhsc.on.ca
1-866-544-9882



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