


**RENAL PATIENT AND FAMILY ADVISORY COUNCIL
MEETING MINUTES
Tuesday June 11, 2019
4:00pm to 6:00pm
VH Room B2-124**

In Attendance: Don Smith, Angela Andrews, Betty Clinton, Bonnie Field (Chair), April Mullen, John Witteveen, Deb Beaupre, HB Hasenebenbi, Ashley Roberts, Pam Ireland, Lesley Pringle, Kathy Austin


Regrets/Absent: Dr. Rehman, Anne Hutchison

	Agenda Item	Discussion	Motion/Action Plan/Follow-up
1.0	Welcome, Approval of Minutes	-minutes from May 14 approved	
1.1	Additions to the agenda	3.5 Update on out of province coverage-Bonnie 3.6 Lashbrooks Collage-April 3.7 Transplant CQI- Don 3.8 Charging stations-Pam 3.9 Running updates-Bonnie	
2.0	Task Group Reports		
2.1	Communications & Feedback	-nothing new to report at this time	
2.2	Newsletter	-will go off to printer next week -Bonnie suggested pfac members assist with production in the future	

2.3	Recruitment & Orientation	<p>-Bonnie, Don, Ashley and Angela will interview new applicant for the council next week</p> <p>-Pam has agreed to join council permanently</p> <p>-reminder to the group that there is an exit interview for members who leave the group to gather information on their experience with the group</p>	
2.4	Other committee reports	<p><u>Renal Health & Safety</u>: the group surveyed staff a few years ago surrounding ergonomic concerns, and this survey was recently repeated to see if there was a shift in staff perceptions, some concerns have improved, and the group is planning a deeper dive into specific issues</p> <p><u>Renal Infection Control</u>: meeting later this month, Don covering until Anne returns</p> <p><u>KCC CQI</u>: completing a review of current tools and resources for patient education and a possibly creating log book or journal for patients to keep track of questions, medications, etc.</p> <p><u>Renal Executive</u>: the Parkwood dialysis unit is currently full and 3 patients on the waiting list. This is currently a proof of concept project, because of the success hoping to make it a more permanent unit.</p> <p>- Currently at an outlying hospital or satellite unit if a patient is too unwell or doesn't meet stability requirements to be transferred to the dialysis unit in that hospital the patient is transported to a London in-centre dialysis unit for dialysis where they are better equipped to care for an unstable patient. To eliminate travel to London for some patients the Sarnia satellite unit is in the process of training some staff to perform bedside dialysis for patients in ICU. A legal framework has been created for this as specifics need to be laid out regarding nephrologist support and which physicians are responsible to direct the care of that patient. In the future this may be a possibility for other hospitals with satellite units as well</p>	

<p>3.0 3.1</p>	<p>Open discussion PREMS</p>	<p>-due to recent funding changes from the government, the availability of physicians to book and use the computer system for OTN clinics is decreasing -OTN clinics allow patients in remote areas to attend their home hospital/clinic and have an appointment with a physician over video teleconferencing who may be hundreds of miles away -currently several of the LHSC nephrologists use OTN clinics for patients in areas like Thunder Bay or Sudbury -the Renal biomedical engineering dept. is undergoing some changes and the biomedical engineers are being trained to learn all of the systems including in-centre and home dialysis instead of being assigned to a specific area -discussions around a transition unit or “self-care” unit where patients can perform their own dialysis treatments with different levels of support from nursing staff -Ontario Auditor General visit in May went well, a final report will be available in October</p> <p><u>Renal Nursing Professional Practice:</u> the group has been concentrating on revamping primary nursing for the program, where a specific nurse is assigned to each patient who tracks progress of their care and chart -also discussion around planned changes from IV Calcitriol to oral which will place the cost on the patient (most drug plans will cover the cost of it, and for those patients that don’t have coverage for medications, the program will cover the cost) Bonnie stressed the importance of sharing this patients and the need to create a letter of explanation so patients are aware of the changes</p> <p>-April presented the 2018 PREMS (Patient Reported Experience Measures Survey) sent to a select group of patients by the ORN in October 2018 (summary of results attached) -Bonnie and Don were involved with Angela and April in creating an action plan for addressing some of the improvements required after the 2017 survey was</p>	<p> 2019 06 11 attachment 2018 Pati</p>
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		<p>completed , and the group met again to review the past items and create plan for the 2018 results</p> <p>-some of the Quality Improvement opportunities include:</p> <ul style="list-style-type: none"> • RNPP group will be asked to assess the potential: contacting chronic dialysis patients after their first three visits to assess patient’s symptom management. (Survey No 16). • Explore adding to the Launch manual “how my visits with other types of doctors (i.e. dentist, eye) helps my treatment” • Review with Goals of Care program lead for chronic dialysis patients Survey No 8, 9, 14 feedback that patients need further shared decision making on treatment options, next steps in care and information on conservative management. <p>-Betty has accepted the position of vice-chair for the 2019-2021 PFAC season</p>	
3.2	Vice Chair 2019-2021		
3.3	Next Season Meeting dates and locations	<p>-Meeting dates will alternate between Tuesday and Wednesdays starting in September 2019, and will alternate between KCC, UH and VH. The list of dates, times and locations is below:</p> <p>Tuesday September 10, 2019 at Kidney Care Centre Room 2111 Wednesday October 9, 2019 at Kidney Care Centre Room 2111 Tuesday November 12, 2019 at Kidney Care Centre Room 2111</p> <p>Wednesday December 11, 2019 at University Hospital Room B3-240 Tuesday January 14, 2020 at University Hospital Room B3-240 Wednesday February 12, 2020 at University Hospital Room B3-240</p> <p>Tuesday March 10, 2020 at Victoria Hospital Room B2-124 Wednesday April 8, 2020 at Victoria Hospital Room B2-124 Tuesday May 12, 2020 at Victoria Hospital Room B2-124</p> <p>Wednesday June 10, 2020 at Kidney Care Centre Room 2111</p>	<p>-Angela to forward appointments to Lesley</p>

<p>3.4 3.5 3.6 3.7 3.8</p>	<p>PFAC Work Plan 2019/20</p> <p>Update on out of province coverage- Bonnie</p> <p>Lashbrooks Collage- April</p> <p>Transplant CQI- Don</p> <p>Charging stations-Pam</p>	<p>-a review of the 2018-2020 Renal PFAC work plan was completed -in-centre hemo unit patient visits were completed this year, and Bonnie’s vision of a collage to demonstrate how many people affect the care of a patient is near completion -Plans for visits to Home Hemo and PD patient clinics were not completed this year, nor was a plan created for coffee in the community to touch base with community members. Plans to work on these items carried over for next year. -in the September pfac meeting the group will review items to work on in the following months</p> <p>-Bonnie has written MPP, the Health minister and Doug Ford regarding changes to out of province coverage for medical needs, she received a reply from Doug Ford’s office but it was a generic reply and did not supply any solutions to the problem of dialysis patients not receiving out of province medical insurance to cover dialysis treatments outside of Canada -the Minister health committed to reviewing the process -different provinces have different rates of coverage, from as low as \$75 to \$210 per treatment</p> <p>-April showed the group 2 different selections for the final version of the collage that will be printed into posters -the 2 versions will be sent out by email to PFAC members to review, a vote competed and the final decision will be made</p> <p>-Don is part of the Transplant program CQI which is looking at changing the process for teaching transplant patients about medications and creating a “medication reminder” program</p> <p>-Pam brought forward the idea of having charging stations for patients/families in the dialysis units or waiting rooms -Ashley will review the new Fresenius dialysis chairs at ALU as the chairs may</p>	 <p>Renal PFAC Work Plan for 2018_19.pdf</p>
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3.9	Running updates and Parking Lot-Bonnie	<p>come equipped with a USB port already -April and Ashley will investigate and create a solution to get stations in the waiting rooms</p> <p>-Bonnie requested an additional section to the minutes titled “Updates” which will be added to the minutes starting in September, as well as keeping track of a “Parking Lot” for items that could be of interest to PFAC at a later date</p>	
4.0 4.1	Summary of action items	<p>1) Ashley will send out Lashbrooks poster mock-ups for voting 2) Ashley/April will create look into solution for charging stations</p>	
4.2	Next Meeting Date	Tuesday September 10, 2019 at Kidney Care Centre Room 2111	