

MEETING MINUTES OF THE BOARD OF DIRECTORS

held, Thursday, June 27, 2019 @ 1500 hours
in the Victoria Hospital Board Room C3-401 or
by teleconference: 1-866-542-9023 passcode 6858262#

Board Members Present:

R. Robinson (Chair), P. Retty, P. Woods (xonv), C. Young-Ritchie, A. Lum, K. Ross, A. Walby, M. Hodgson, J. Wright, J. Brock, D. Cheng, S. Caplan, K. Haines, R. Mikula, S. Jaekel, L. McBride, M. Wilson, T. Delaire, B. Bird,

Board Directors Present by Teleconference:

Healthcare Partner Representatives:

H. Rundle=R, J. Batch=R, G. Kernaghan, B. Wilkinson

Board Member Regrets:

S. Pandey, T. Mele

Resource:

T. Eskildsen

*= teleconference

1.0 CALL TO ORDER

The meeting was called to order by Mrs. Robinson. There was reference made to the Conflict of Interest Policy and members were asked if they felt that if they or another director were in conflict for any item on the agenda, to declare the conflict now or at the time of the item.

1.1 Patient Experience

A patient experience presentation on care in unconventional spaces was provided.

2.0 REVIEW OF AGENDA

2.1 Approval of the Agenda

The agenda was APPROVED by GENERAL CONSENT.

3.0 RECOMMENDATIONS

3.1 Chair's Report

Ms. Robinson highlighted that this meeting concludes her appointment as Chair of the Board and expressed appreciation to the Board of Directors for the opportunity to serve the Corporation and extended her congratulations future appointment of the incoming Chair, Amy Walby.

3.2 CEO Report

Dr. Woods submitted his report into record and highlighted the following items from the month of June:

- Health Information Systems Cabinet meeting which summarized work of the first wave of connectedness and the cabinet will be moving forward with broader discussion on hospital based informatics.
- A meeting occurred earlier this month with the Southwest Ontario Aboriginal Health Access Centre leadership to begin discussion on the context and space for Indigenous health within the newly forming Ontario Health teams.

3.3 Executive Committee

3.3.1 2017/18 Quality Improvement Plan Recommendation

The Board of Directors APPROVED by GENERAL CONSENT the 2018/19 Quality Improvement Plan Indicator Report as of March 31, 2019 of which the following three targets aligned with the corresponding performance compensation for the CEO and executive leaders who report directly to the CEO achieved a total of 66.6% of targets as noted in Table 1 and as follows:

- Workplace violence Incidents (#) with a target of 886 reports and a final performance of 978 reports(achieved 33.3%/33.3%)
- Medication Reconciliation at Discharge (%) with a target of 77% and a final performance of 77.7% (achieved33.3%/33.3%)
- Discharge summaries completed in 48 hours of discharge (%) with a target of 50% and a final performance of 36.4% hours (achieved 0%/33.3%)

3.4 Quality & Performance Monitoring

Mr. McBride highlighted that following the patient experience, the committee had a significant discussion in a closed session with respect to a QCIPA review. It was highlighted that action plans and good outcomes for future have been produced through the review. Discussion are ongoing for both the Quality and Performance Monitoring Committee and Finance and Audit will be planning a joint meeting in December.

3.5 People and Culture

Ms. Jaekel highlighted the review of the completed work plan. The focus of the meeting's discussion on physician burnout and the effect on patient care was highlighted. The committee tabled more formally for further discussion in the next Board term emergency training for staff including the training for staff on Code Silver/'Active Shooter". Behavioural Safety Assessment remains a topic of conversation and continued concerns from a patient perspective on stigmatization coupled with the need to keep staff safe.

People and Culture is expecting an opportunity to provide feedback into the draft enterprise risk universe prior to leadership approval in the fall of 2019.

3.6 Medical Advisory Committee

The chair asked if there was any objection to taking the first three recommendations as a single approval. No objection was noted.

- 3.6.1 New Appointments to Professional Staff
- 3.6.2 Changes to Professional Staff Appointments
- 3.6.3 Clinical Fellow Appointments

The Board of Directors APPROVED by GENERAL CONSENT the Medical Advisory Committee Recommendation reports for the following credentialing items:

- 3.6.1 New Appointments to Professional Staff
- 3.6.2 Changes to Professional Staff Appointments
- 3.6.3 Clinical Fellow Appointments

3.6.4 PS Reappointment and Departure Report

The Board of Directors APPROVED by GENERAL CONSENT the Professional Staff Applications for re-appointment.

3.6.5 PS Reappointment Deferral Report

Dr. Lum provided an overview of the professional staff reappointment deferrals and noted that the organization implemented that professional staff members who have not completed their online learning modules are not renewed in June. They are provided an opportunity to complete and formal recommendations will occur in the summer and September 2019 as individuals have met their learning requirements. It was highlighted that there are other reasons that professional staff would not be renewed but was unable to detail the individuals on the list due to the Board's role as quasi-judicial reviewer in professional staff hearings.

3.7 Finance and Audit Committee

3.7.1 2018/19 Multi-Sector Service Accountability Agreement – Schedule G (Form of Compliance Agreement)

The Board of Directors APPROVED by GENERAL CONSENT, after making inquiries of the President and CEO, Dr. Paul Woods and other appropriate officers of the hospital, and subject to any exceptions identified on Schedule G, the execution by the Chair of the Board “Schedule G”, Declaration of Compliance wherein the hospital has fulfilled its obligations under the service accountability agreement (the “M-SAA”) in effect during April 1, 2018 to March 31, 2019.

Without limiting the generality of the foregoing, the hospital has complied with:

- (i) Article 4.8 of the M-SAA concerning applicable procurement practices;**
- (ii) the *Local Health System Integration Act, 2006*; and**
- (iii) the *Public Sector Compensation Restraint to Protect Public Services Act, 2010*.**

3.8 Governance Committee

Ms. Walby provided an overview of the governance committee meeting including:

- RA Conyngham attendance to provide a provincial backgrounder on Ontario Health Teams from a governance perspective.
- A review of Phase I orientation was undertaken.
- Children's Hospital Terms of Reference have reached a point that the committee may provide feedback into the work and return them to the Governance Committee in the fall.
- An overview of the recruitment process and highlighted that the candidates being nominated this year represent a good mix of background and skill set to bring to the Board and Committee tables.
- A thorough review of the continuous quality improvement plan occurred and will be discussed at the board during closed session.

4.0 HEALTH CARE PARTNER REPORTS

4.1. St. Joseph's Health Care, London

Dr. Kernaghan provided an update on the Premier's council work, highlighting the advances of the work on pathway to wellness for the indigenous communities. Further to this there have been recent discussions with ReForest London to review access one of their buildings and outdoor areas for land based therapy and ceremonies.

Work continues with Indwell to develop appropriate housing to decant clients that do not require acute care to affordable housing communities that support people seeking health, wellness and belonging. This alone will not solve the issue of over census patients of the mental health division, but it is an important part of the jigsaw puzzle that is needed.

4.2 Lawson Health Research Institute

Mr. Wilkinson highlighted a presentation in June by Dr. Michael Julius looking at other ways to enhance research that have been successful in Toronto. The operational review is currently underway and it is expected that data collection will be completed by mid- July. It is currently expected that there will be a substantive meeting planned to discuss the administrative model.

4.3 London Health Sciences Foundation

Mr. Mikula reported on first quarter results, two gift announcements and upcoming event of Country Classic Auction on November 2nd. It was briefly highlighted that it will be an Australian theme and the Foundation expects to sell out again this year.

4.4 Children's Health Foundation

Ms. Johnson highlighted the Foundation's recent annual meeting and there has been a relaunch of the "Guiding Star Awards". The Guiding Star Awards were created in 2019 to recognize excellence in Patient, Client and Family-Centred Care among paediatric health care professionals of Children's Hospital, Children's Health Research Institute and Thames Valley Children's Centre. Ms. Johnson further updated on the upcoming events including the Children's Magical Ball.

4.5 Professional Staff Organization

There was no report noted.

5.0 CONSENT AGENDA

The Board of Directors Approved by GENERAL CONSENT the Consent Agenda for the June 27, 2019 Board meeting, consisting of the recommendations and reports found in Section 5 beginning on page 157:

5.1 Board of Directors Minutes May 29, 2019

5.2 Finance and Audit Committee

5.2.1 2018/19 GFT Professor, GFT Secretary Salaries & Benefits Annual Funding

5.2.2 2018/19 Ministry of Children & Youth Services (MCYS) Annual Reconciliation

5.3 Quality and Performance Monitoring

5.3.1 Base Hospital Terms of Reference

5.3.2 Base Hospital Annual Report

5.4 Committee Minutes of Meeting

5.4.1 Finance and Audit Committee 20190613

5.4.2 People and Culture 20190611

5.4.3 Quality and Performance Monitoring Committee 20190516

5.4.4 Governance Committee 20190617

6.5 Lawson Health Research Institute Report

6.0 OTHER BUSINESS

Appreciation was extended to the outgoing Chair of the Board for the contributions of the past two years as the Corporation's presiding officer.

7.0 ADJOURNMENT

The meeting was ADJOURNED by GENERAL CONSENT.

Recorded by
Tammy L. Eskildsen

Ramona Robinson, Chair
Board of Directors