

RENAL PATIENT AND FAMILY ADVISORY COUNCIL Virtual WebEx MEETING MINUTES Tuesday, September 15, 2020 3:00pm to 5:00pm

In Attendance: Betty Clinton (Chair), Kathleen Anderson (Co-Chair), April Mullen (Director), Lesley Pringle (Manager), Bonnie Field, John Wittenveen, Deb Beaupre

Guest Speaker(s):

Regrets/Absent: Dr Faisal Rehman (Physician), Cathy DuVal, Kathy Austin, Pam Ireland

	Agenda Item	Discussion	Motion/Action
			Plan/Follow-up
1.0	Welcome,	May 27 ^{th,} 2020 minutes approved.	
	Approval of Minutes		
		Confirmed that Betty Clinton will be Chair and Kathleen Anderson will be co-	
		chair.	
3.0	Task Group Reports		
	1. Communications &		
	Feedback Task Group		
	3.1.1	Fall Satellite Visits: Defer due to COVID-19 pandemic	
		Home Rates Improvement Action Pan/Transitional Unit: Have not been	
	3.1.2	meeting due to COVID-19. The preliminary plans to have the transitional unit	
		located at KCC site will no longer work due to the need to use the waiting	
	3.1.3	room space/unit space to meet infection control physical distancing	
		requirements. When the working groups restart in the fall the strategy will	

	have to be revised. This work is on hold until new operations manager is hired.	
3.1.4	<u>Kidney Foundation Peer Support</u> : Shannon Fogarasi is no longer with the Kidney Foundation. Unsure of who her replacement is. Unsure if the local KFOC person is still on leave or not. Kathleen volunteered to reach out to Craig Lindsay to ask for an update and ability to resume this work. Discussion	April and Kathleen f/u with Craig Linds on KFOC interest to
3.1.5	that due to the stress of COVID likely many patients would benefit now from having a peer to speak with.	do this work/any replacement for Shannon.
2. PFAC Newsletter	The program is going to create a second Kidney Kronical COVID edition to inform patients about remaining vigilant in protective measures etc. in anticipation of Wave 2. Patient Feedback Boxes: Defer	Lesley to review w Privacy can we sen Kronical to patient by email
3. Recruitment & Orientation	Lesley shared the process for on boarding with corporate Patient Experience. We have been successful to recruit one new member. Lesley and Betty to meet with new member before next meeting. Request to reaffirm Dr. Rahman's interest to continue with PFAC. Proposal to add a physician learner/fellow to PFAC so that they can understand the value of the patient voice informing the work of the renal program.	Lesley and Betty to meet/orient new PFAC member. Lest to invite to next meeting. April to meet with Rahman and make
4. Transportation Update	No local or provincial concerns raised.	student request.

	Other Committee Reports		
	Reports		
3.0	3.6.1	Renal Joint Health & Safety: Defer - No report meeting next week.	
	3.6.2	Renal Infection Control: Meetings were on hold however the Renal COVID team has been meeting from daily at the beginning of COVID to now weekly.	
	3.6.3	KCC CQI: Have not been meeting d/t COVID. April to find out when the group will restart – likely November.	Deb/April to inform IRPC members we are seeking new PFAC reps and no satellite
	3.6.4	<u>Renal Executive</u> : Held first meeting today nothing to report. IRPC meeting to be held tomorrow which has satellite leaders attend. Deb B attends	
	3.6.5	Renal Nursing Professional Practice: Have not met due to COVID	visits this fall/winter d/t Pandemic.
	3.6.6	Renal Provincial PFAC Updates:	
4.0	Open Discussion 1. Genetic clinic follow	Dr. Connaughton requested for two PFAC members to be engaged in her genetic clinic work (Pam/Betty) they have not heard from her. April to reach	
	up request	out to Dr. Connaughton for an update.	
	2. Clinic Lab Result Update		

 3. Information Sharing with Home Hemo and PD patients 4. PFAC workplan 5. Review of Parking Lot items 	Gap identified in engaging/informing patients during COVID. Lesley has provided the information to the manger of the area for follow up. Kathleen, Lesley and April will meet to review old workplans and goal of PFAC to draft a 2021/22 workplan and present back at next meeting for review. Remove: UF control Entertainment in Dialysis Unit (due to COVID) Coffee in the Community	Kathleen/April/Lesley to meet
Next Meeting Date	Wednesday Oct 7, 2020 by Webex. April to connect with Pam and Cathy to check if they need support with virtual meetings. New admin support to set up meeting/take minutes – CrystalAnn Roy. Lesley and April working with Human Resources re. PFAC facilitator role/vacancy	