Sample Cue Card for Confederate

You should include all relevant information for the case and anticipated tasks and questions others might ask of this role.

Background: This is a case for training Cardiac Care Residents to lead a Code Blue. One of the challenges that has been noted is the lack of closed loop communication so we want to test this as part of the scenario.

Role & experience level: Inexperienced Nurse Body Language / Affect: Nervous, worried, "have my own patients to take care of"

If asked for history on patient state (include relevant patient history and relationship to patient: "Patient came in with pneumonia but is recovered and is waiting for ALC placement. I don't know much about her - I am just covering for Anna on break, Anna said she was resting comfortably, then I came in the room and found her like this"

If asked for <u>resuscitation status</u> state: "I don't know, I will have to check the chart" Give instructions for task completion if relevant (e.g. build in a pause if necessary to simulate real time to complete task): go to WOW, count to 20 and then state "she is a full resuscitation"

<u>If resident has been specific about closed loop communication use the cues provided.</u> <u>If resident has not mentioned communication</u>, **complete tasks and do not say anything until asked**.

If asked to <u>administer epinephrine</u> **state:** "Preparing epinephrine", get medication and administer it in the time it would usually take, once complete state: "Epinephrine has been administered."

If asked to <u>put in a second IV</u> **state:** "Preparing for second IV" tape IV to patient's arm, pausing for 1 minute, then state "second IV is in"

If asked for time medication was administered state: "I was busy doing other tasks, did not look at the time"